Government Dental College, Ahmedabad adopts several Quality Assurance initiatives. The supporting documents for the same are enlisted below:

Sr. No.	Name of the document	Page No.
1.	<b>Proceedings of Meetings of IQAC</b>	2
2.	Feedback analysis and action taken report	45
3.	Supporting documents pertaining to NIRF	108
4.	ISO certificate / NBA certificate or quality certificate from any recognized state/national / international agencies for the assessment period for 2020-21.	111

# MINUTES OF IQAC MEETINGS

IQAC of Government Dental College and Hospital, Ahmedabad conducts quarterly meetings for continuous quality evaluation and improvisations of activities of the institute.

IQAC MEETINGS	Pg. No.
Circular of IQAC Meeting held in January 2021	4
Minutes of Meeting- January 2021	5
Attendance- January 2021	10
Circular of IQAC Meeting held in April 2021	12
Minutes of Meeting- April 2021	13
Attendance- April 2021	16
Circular of IQAC Meeting held in July 2021	18
Minutes of Meeting- July 2021	19
Attendance- July 2021	23
Circular of IQAC Meeting held in October 2021	25
Minutes of Meeting- October 2021	26
Attendance- October 2021	30
Circular of IQAC Meeting held in January 2022	32
Minutes of Meeting- January 2022	33
Attendance- January 2022	37
Circular of IQAC Meeting held in April 2022	39
Minutes of Meeting- April 2022	40
Attendance- April 2022	44

# MINUTES OF IQAC MEETING JANUARY 2021





No. JCH |01 /2021

Govt. Dental College and Hospital,

Ahmedabad-16

Date: 1/1/2021

#### CIRCULAR

In view of NAAC preparation, GDCHA needs Internal Quality Assurance Cell (IQAC) to ensure continuous quality enhancement. Meeting has been scheduled on 4<sup>th</sup> January 2021 (Monday), at 11:00 am in conference room for formation of the same.

All department heads are requested to be present for the same.

The agenda for the meeting is:-

- Formation of IQAC
- Appointing IQAC coordinator/ Director
- Discuss functions of IQAC
- Discuss role of IQAC co-ordinator
- Decide frequency of IQAC meetings per annum
- Formation of various subcommittees
- Review Covid 19 protocols
- Planning for Covid 19 vaccination program for the employees of GDCHA
- Planning of CDE programs, academic programs for all departments
- Any other matter with permission of chair
- Review actions taken in GDC in last quarter
- · Any other matter with the permission of the Chair

Dean
Govt. Dental College & Hospital,
Ahmedabad

#### Copy to:

- All Departments (HODs/ in charge)
- IQAC CO-ordinator
- IQAC members
- AO GDCH
- . AHA





#### MINUTES OF MEETING

LOCATION: Conference room

DATE:

4 January 2021

TIME:

11:00 am

#### **AGENDA 1: Formation of IOAC**

Dr. Girish Parmar, Dean and Additional Director, Dental started the meeting, giving briefing about importance of IQAC committee in the institute and its role in continuous quality enhancement in college. Also, he explained about the importance of IQAC coordinator.

#### AGENDA 2: Appointing IQAC coordinator/ director

The entire chair agreed upon as Dr. Girish Parmar to be IQAC chair-person, Dr. Shikha Kanodia as IQAC director and Dr. Sima Odedra as IQAC coordinator. IQAC committee was formed then after, which included key representatives from both academic and administrative cells. Other members included are experienced alumni, student, parent and even an industrialist.

#### AGENDA 3: Discuss functions of IQAC

Functions of IQAC were discussed by Dr. Sima Odedra of which, key points are listed below:

- Monitoring academic, administrative and clinical functions of college
- Monitoring activities of various sub committees
- Setting quality benchmarks with consistent work.
- Creating parameters to reach academic as well as non-academic learning goals.
- Coordinates and disseminates information on various quality related activities of the institution.
- Creating student-centric teaching-learning environment.
- Promoting research activities

# AGENDA 4: Discuss role of IQAC co-ordinator

IQAC Co-ordinator, coordinates all activities of the cell and helps in the preparation of AQAR.

# AGENDA 5: Decide frequency of IQAC meetings per annum

Frequencies of IQAC meetings were discussed and unanimously the frequency was decided to be quarterly

# AGENDA 6: Formation of various sub-committees under IQAC

Various sub-committees to be formed were discussed including Dental Education Unit, Curriculum Committee, Mentorship Committee, Placement Cell Committee, Information Technology Cell, etc. Existing committees and new committees formed should be circulated to all departments



Dr. Girish Parmar IOAC Chairperson Dr. Shikha Kanodia **IQAC Director** 





#### **AGENDA 7: Discuss Covid 19 protocols**

COVID-19 protocols were discussed. New strategies to curb COVID-19 and protection of students and faculties were discussed. SOPs of all treatments were reviewed and necessary changes were made according to current scenario of COVID-19.

#### AGENDA 8: Planning for Covid 19 vaccination program for the employees of GDCHA.

Planning for Covid 19 vaccination program for the employees of GDCHA was done and vaccination centre was decided to be at our institute. All staff was encouraged to take vaccination.

## AGENDA 9: Planning of CDE programs, academic programs for all departments.

Department heads were told to decide CDE for their respective specialties and review it in the next meeting.

#### AGENDA 10: Any other matter with permission of chair

Regular maintenance of all registers as per NABH and NAAC requirements and their review to be held in every IQAC meeting.

Actions for Staff profile maintenance in every department to be taken by faculty members of respective departments.

Clinical review of all departments was taken and discussion was held for their improvement.

To provide continuous guidance and counseling to students for their academic and non-academic activities.

# AGENDA 11: Discussion regarding organizing a National Level Conference

Permission was granted for Pedo-vicron- A National level conference to be conducted by Department of Pedodontics on 21-24 January 2021 for PG students and faculty members. Another named Pedorare from 25-28 April 2021 also to be arranged by Department of Pedodontia.

# AGENDA 12: Planning a seminar as a part of Intellectual Property Rights

It was planned on Geographic Indications(trademark) on 16-01-2021 by Dr. Sujal Parker at lecture hall 1 for all PGs. A webinar on 5-2-2022 by Mrs.Ujjwal Singh on IPR awareness by NIPAM to be attended by faculties and PG students.

## AGENDA 13: Arranging Parents-Teacher Meeting for all UG students

It was planned to be arranged on 12-01-2021 in various lecture halls of the institute.

#### AGENDA 14: Planning of trip to Govt. Spine Institute

As dentistry is ergonomically sensitive branch and postural problems faced by students a trip was planned to Spine institute to be supervised by Dr. Parth Pandya for second year students.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





## AGENDA 15: Planning of Curriculum committee and its functions

It was decided that now onwards newly formed Curriculum committee will lookafter timely conduction of internal exams of students. Also it will take Curriculum feedback and update SOPs for the same.

#### AGENDA 16: Planning Inter-Departmental Seminars

It was decided to be arranged on 23-01-2021 by Department of Oral Surgery on "Mucormycosis". Another on 20-02-2021 by Department of Periodontics on "Interdisciplinary approach for Impant placement"

# AGENDA 17: Devising Program/course outcome and graduate attributes and methods for assessment for students

Same was done and circulated in all departments

## AGENDA 18: Arranging training for Hospital Infection Control

It was arranged on 21-01-2021 by Dr. Harekrishna as per NABH protocols

## AGENDA 19: Formation Of DEU and planning Program for faculties

Dr. Shantanu was made chairperson and other members of DEU were discussed. It was decided that now on Dental Education Unit will plan all faculty development programs. CDE to be planned in Jan. 2021.

# AGENDA 20: Arranging a self-development program for students

Webinar to be arranged on 18-02-2021 by Dr. Parth Pandya on "How to be calm during pandemic"

# AGENDA 21: Deciding on Ethical Meeting

It was decided to be on 13-03-2021

# AGENDA 22: Induction training programme for newly joined staff

It was planned to be organized on 23-03-2021

# AGENDA 23: Discussion about "Innovation And Incubation Centre" for research activities in new G+7 building

The same was discussed and decided to start with immediate effect to promote research activities within the institute.

#### **DECISIONS**

Discussions on all the above agendas were done and the following dates were decided for the respective programs.

- Internal Quality Assurance Cell formed
- Coordinator and Director for IQAC decided



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





- Functions of IQAC discussed.
- Role of IQAC coordinator discussed.
- Review of covid -19 guidelines to be followed strictly by students.
- Existing and new committees to be circulated in all departments.
- Planning vaccination centre at our institute for staff and students.
- Regular maintenance of all registers as per NABH and NAAC requirements.
- Staff profile maintenance in every department.
- To put emphasis on the team work for NAAC preparations.
- CDE programs to be conducted for faculty as well as student development.
- Clinical reviews taken and steps for improvement decided.
- Actions taken in last quarter reviewed.

Program to be conducted	Date Of Program
Pedo-vicron- A National level conference	21-24 January 2021
Pedorare	25-28 April 2021
Seminar on Intellectual Property Rights	16-01-2021
Parents-Teacher Meeting for all UG students	12-01-2021
Planning of trip to Govt. Spine Institute	12-01-2021
Planning Inter-Departmental Seminars	23-01-2021, 20-02-2021
Training for Hospital Infection Control	21-01-2021
Registration for session on IPR by NIPAM	5-2-2022
Arranging a self-development program for students	18-02-2021
Ethical Meeting	13-03-2021
Induction training program for newly joined staff	23-03-2021

# ACTIONS TAKEN IN LAST QUARTER (October- January 2020)

- 1. Formation Of IQAC was discussed in Council Council Committee(Circular No. DCH/70/2020)
- 2. Submission of Preclinic work and dissertation topic of 1st year PG was done.
- 3. Circular regarding covid duty of Part 1 P.G. students in oral diagnosis department 08/10/2020.
- 4. Online submission of annual work done of class 1 and class 2 dental surgeons.
- 5. 1st internal examination of final year 20/11/2020-25/11/2020
- Conduction of practical exam of final year.
- 7. Covid duty was arranged in S.V.P. hospital for P.G. students.
- 8. Submission of annual indent requirement for the department.
- 9. A CDE program on Intellectual Property Rights was organized on 12-10-2021







- 10. Webinar on "Employability skill development" on 09-10-2020
- 11. Webinar on "Language and communication skill" on 10-10-2020
- 12. Webinar on "Career advancements and guidance" on 18-12-2020
- 13. Orientation program for Interns on 27-10-2022
- 14. A value added course on Biostatistics and Research Methodology was conducted from 03-11-2020 to 01-12-2020
- 15. Course on "Forensic Odontology" on 04-01-2021 to 18-01-2020
- 16. Meeting for Code of Conduct Committee members was held on 28-12-2020
- 17. Inter-Department Seminar on 17-10-2020
- 18. Value Added Course on Hospital Infection Control on 18-11 and 19-11
- 19. Arranging online webinar for students on 18-12-2020

20. Field Trip to BJMC Anatomy Museum on 24-12-2020

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IQAC Chairperson My

I Q A C

IQAC Co-Ordinator





## IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 04/01/2021



Sr No.	Name	Designation	Department	Sign
1.	Dr Girneh Palaman	Chairpeuson	Dean.	8
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3.	Dr. Sima Odeha		Oral Patholegy	Felede
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6.	Dr. Falguni Meate	Member	Osthodontics	Finehle
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# MINUTES OF IQAC MEETING APRIL 2021





No. DCI 137/2021

Office of Dean

Govt. Dental College and Hospital.

Ahmedahad-16 Date: 26/03/2021

#### CIRCULAR

#### **IQAC** Meeting

Quarterly Internal Quality Assurance Cell meeting has been scheduled on 3<sup>rd</sup>April 2021 (Saturday), at 11am at Conference room.

All committee members, department representatives and various committee representatives are requested to be present with review for the period of January to March 2021.

The agenda for the meeting are:-

- Clinical review of department concerned with surge in COVID cases.
- · Planning of online CDE program.
- Academic review of departments.
- Strict implementation rules for covid-19 precautions.
- · Review of Vaccination Centre
- Planning of PG exams as per Covid -19 guidelines.
- Plan for feedback from various stake-holders.
- · To review actions taken for last quarter.
- Review regarding progress of NAAC Accreditation
- · Any other matter with the permission of the Chair

Dean

Govt. Dental College &Hospital, Ahmedabad IQAC Co-Ordinator
Govt. Dental College & Hospital.
Ahmedabad

#### Copy to:

- All Departments (HODs/ in charge)
- IQAC members
- AHA
- AO





#### MINUTES OF MEETING

**LOCATION: Conference room** 

DATE:

3 April 2021

TIME:

11:00 am

#### AGENDA 1: Clinical review of department.

Due to surge of COVID-19 patients, only emergency treatment was to be provided in each department. Infection control to be strictly followed along with bio-medical waste policy to reduce exposure of COVID to students and employees.

#### **AGENDA 2: Planning of virtual conference**

Virtual conference named Pedo-rare was proposed by Department of Pedodontics to be conducted on 25-28 April 2021 for PG students and faculty members and it was approved.

#### AGENDA 3: Academic review of departments.

Discussion of conducting 2nd internal examination of final year was done and exam was decided to be takenonline from 19/04/2021-23/04/2021. It was also decided to take online lectures for all the UG students till there is decrease in COVID cases. Also, PG Journal Club and Seminar to be taken online.

#### AGENDA 4: Implement rules for covid-19 precautions.

All patients visiting GDC to be assessed for temperature, SpO2, proper COVID history before treatment. All treatments were done using strict COVID protocols and Personal Protective Barriers.

Due to increase in Mucormycosis cases, Mucormycosis ward was established in the GDC with coordination of ENT, ophthalmology department and dental hospital. Oral and maxillofacial department was told to manage the ward and take necessary actions in response to surging cases of Mucormycosis.

#### **AGENDA 5: Review of Vaccination Centre**

Proper functioning of vaccination centre was reviewed. Percentage of employees and students who where fully vaccinated was reviewed.

#### AGENDA 6: Planning of PG exams as per Covid -19 guidelines

PG exams are to conducted in the following month, so protocol for conducting the examination according to the COVID guidelines was established and all the department heads were instructed to conduct examination like-wise.

#### AGENDA 7: To review actions taken for last quarter.

4 copies of dissertation of final year P.G. students in student section were submitted



Dr. Girish Parmar IQAC Chairperson

Dr. Shikha Kanodia IQAC Director





according to prior orders. Ethical meeting was conducted on 13/03/2021.

Interdepartmental seminar was held on 23rd January by department of oral and maxillofacial surgery on Mucormycosis.

#### **AGENDA 8: Review regarding progress of NAAC Accreditation**

Various Policies such as Water and Energy conservation policy, Library policy, Maintenance Policy, etc. were reviewed. Periodic meetings were planned for updates. Feedback from various stakeholders – Patients, Employee, Students and Parents was decided to be conducted by IQAC on various parameter for quality improvement measures.

#### AGENDA 9: Arranging meeting for "International Cell Committee"

It was decided to be conducted on 20-05-2021

#### AGENDA 10:Arranging meeting for "Prevention of sexual harassment committee"

It was decided to be conducted on 02-06-2021

#### **AGENDA 11:** To arrange training program for Control A Management Software

It was decided to be arranged on 27-05-2021 at Central Library, GDC

#### AGENDA 12: To arrange two day online workshop by IQAC

It was decided to conduct online workshop on 4<sup>th</sup> and 5<sup>th</sup> June 2021 on NAAC Sensitization.

#### AGENDA 13: To arrange a Women Sensitization Program

It was decided to be organized on 18-06-2021 by Dr. Kajal Patel on Menstrual Hygiene

#### AGENDA 14: To make arrangements for Yoga Day 2021

It was decided to arrange online Yoga Day celebration on 21-06-2021 via zoom meeting

#### **AGENDA 15: Arranging Parents Teacher Meeting of UG students**

It was planned on 30-06-2021 for first BDS students

#### **AGENDA 16: To arrange Fire Safety Mock Training for all employees**

It was decided to be arranged on 24 and 25-06-2021

#### **DECISIONS**

Discussions on all the above agendas were done and the following dates were decided for the respective programs.

- Review of infection protocol was done.
- Strict implementation of Covid -19 guidelines.
- Planning for conducting 2nd internal examination for final year.
- Decisions regarding duty in Mucormycosis ward.
- Covid -19 rotation duty of interns and P.G. students arranged.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





- To do provision for extra mucormycosis wards and OTs in the campus.
- Doctors and staff nurse allocation for proper functioning of vaccination centre.
- Various policies for NAAC Accreditation were reviewed.

Program to be conducted	Date Of Program
Meeting for "International Cell Committee"	20-05-2021
Meeting for "Prevention of sexual harassment committee"	02-06-2021
Training program for Control A Management Software	27-05-2021
Two day online workshop on NAAC by IQAC of GDCHA	4/5-06-2021
Women Sensitization Program	18-06-2021
Yoga Day 2021	21-06-2021
Parents Teacher Meeting of UG students	30-06-2021

#### ACTIONS TAKEN IN LAST QUARTER (JANUARY - MARCH 2021)

- CDE on "Art of Setting a question paper" by Dr. Jigna Shah was organized by Dental Education Unit on 28th Jan.2021
- 2. Submission of 4 copies of dissertation of final year P.G. students in student section.
- 3. Conduction of ethical meeting was done on 13/03/2021.
- Interdepartmental seminar was held on 23rd January hosted by department of oral and maxillofacial surgery on Mucormycosis.
- 5. Virtual conference named Pedo-vircon A national level conference was conducted on 21-24 January 2021 for PG students and staff members.
- 6. Seminar on Intellectual Property Rights on 16-01-2021
- 7. Parents-Teacher Meeting for all UG students on 12-01-2021
- Trip to Govt. Spine Institute on 12-01-2021
- 9. Curriculum committee to take feedback instead of college council committee
- 10. Inter-Departmental Seminars on 23-01-2021 and 20-02-2021
- 11. Training for Hospital Infection Control on 21-01-2021
- 12. Conducted session under National Intellectual Property Awareness Mission(NIPAM) on 5-2-2021
- 13. Self-development program for students on 18-02-2021

14. Induction training program for newly joined staff on 23-03-2021

IQAC Chairperson

IQAC-Director

**IQAC Co-Ordinator** 



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



## IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 03/04/2021



Sr No.	Name	Designation	Department	Sign
1. :	Dr. Ginsh Parma	Chairpeson	Dean &	9_
2.	Drshikhe Kanoch	Duecto	Dean 4 Additional Director Glom & Endo	Aluz
3.	Dr. Sima Oded	a Co-ordinates	Oral Pathology	Gleon
4.	br. Falgrene Mohle	Member	Orthodontia	Posselle
5.	Dr Sonal And	lie Member	OMFS	Smhli
6.	Dr. Geota Astr	n Hember	Encl	Cont
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8.	DR. Jignash	Pul grend	OMP	4
9.	Dr. Meeta Bransas	Member	Periodontia.	rehave
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# MINUTES OF IQAC MEETING JULY 2021





No. DCH 52/2021

Office of Dean

Govt. Dental College and Hospital.

Ahmedabad-16 Date: 24/06/2021

DCULAR

#### CIRCULAR IQAC Meeting

Quarterly Internal Quality Assurance Cell meeting has been scheduled on 3<sup>rd</sup>July 2021 (Saturday), at 11:00 am in conference room.

All committee members, department representatives and various committee representatives are requested to be present with review for the period of April to June 2021.

The agendas for the meeting are:-

- IQAC committee discussion among various heads of committees.
- Covid -19 precautions and arrangements.
- Review of mucormycosis patient management, availability of drugs, duties of PGs and interns in mucormycosis wards.
- Discussion with all staff members regarding NAAC.
- Maintenance of staff profile and log book
- Review of PG practical examination of all departments.
- Rotating COVID duties for Interns and PG Students
- Review of regular maintenance of ICT tools for smart learning.
- Any other matter with the permission of the Chair

Dean
Dental College & Hosp

Govt. Dental College & Hospital, Ahmedabad IQAC Co-Ordinator Govt. Dental College & Hospital, Ahmedabad

#### Copy to:

- All Departments (HODs/ in charge)
- IQAC members
- AHA
- AO





#### MINUTES OF MEETING

LOCATION: Conference room

DATE:

3 July 2021

TIME:

11:00 am

AGENDA 1: IQAC committee discussion among various heads of committees.

Review of last quarter was done. Each committee in-charge should facilitate smooth communication among each other. Academic Calender for year 2021-22,Add on course on Forensic Odontology and time table for prelimnary examination proposed by Curriculum Committee was approved. DEU suggestion for lecture on Curriculum Development by Dr. Geeta Asthana on 30-06-2021 was accepted by all.E-governance policy of GDC by Information Technology cell was approved and decided to be circulated in all departments. Feedback analysis of Parents, Students and Patients taken in June 2021 was done and suggestions such as allotting reading room in girls hostel and managing appointments in Conservative Department so as to decrease waiting time were noted, and necessary steps were taken in that direction.

#### AGENDA 2: Covid -19 precautions and arrangements.

Training of COVID-19 third wave preparedness to be done on 19-23 July 2021 for all UG and PG students, paramedical and faculty members.

# AGENDA 3: Review of mucormycosis patient management, availability of drugs, duties of PGs and interns in mucormycosis wards.

Ministry of Health, Government of Gujarat declared that all cases of Mucormycosis to be reported to the Ministry via proper channel. Review of patient management and antifungal drugs was done. PGs and interns were allotted rotating duties in mucormycosis ward for efficient management. Various patient awareness program for early diagnosis and prompt treatment to be arranged.

#### AGENDA 4: Discussion with all staff members regarding NAAC.

Criterions of NAAC were discussed and work allotment was done to different committees and their report to be submitted before next meeting. Programs on Role of IQAC in HEI and NAAC awareness to be organized.

#### AGENDA 5: Maintenance of staff profile and log book.

All staff to be instructed to strictly maintain their work done in log book and maintain their updated profile.

#### AGENDA 6: Review of PG practical examination of all departments.

Review of all department heads were taken regarding PG exams which were conducted according to the strict COVID guidelines.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





## AGENDA 7: Rotating COVID duties for Interns and PG Students

Also training for COVID -19 3<sup>rd</sup> wave preparedness was planned on 22-07-2021. For proper treatment, rotation Covid -19 duties of interns and P.G. students was planned and necessary schedule was made.

#### AGENDA 8: Review of regular maintenance of ICT tools for smart learning.

Instructions were given to maintain smart tools for teaching and any issue has to reported to respective committee

#### AGENDA 9: To decide meeting of Anti-ragging committee

It was decided on 02-07-2021

#### AGENDA 10: Fire safety mock training in institute

Training for faculties and students to be arranged on 03-06-2021 and for Class IV and security home guard on 06-08-2021

#### AGENDA 11: Training for COVID-19 Third wave preparedness

It is to be arranged for Interns on 16-07-2021, for faculty on 23-07-2021 and UG students on 19-07 to 22-07-2021. Extra session to be arranged on 28-07-2021 for those who have missed the training.

#### **AGENDA 12: Arranging Inter-departmental seminars**

It is to be arranged by Department of Pedodontics on 24-07-2021 on "Nitrous oxide". Another to be arranged by Department of Oral Medicine on 21-08-2021 on "Antibiotics in Immuno-compromised patients" Next one to be arranged by Department of Oral Pathology on 18-09-2021 on "Biopsy". After that, to be arranged by Department of Orthodontia on 16-10-2021 on "Recent Advances in Orthodontics diagnosis"

#### **AGENDA 13: Organizing workshop for students**

It is to be organized on 27-07-2021 on "Photography" by Department of Orthodontia

# AGENDA 14: Approving Program for faculties by DEU and arranging Induction training for newly joined staff

Induction training for newly joined staff to be arranged on 29-07-2021

#### AGENDA 15: Arranging meeting of grievance committee

It is to be arranged on 02-09-2021

# AGENDA 16: Arranging webinar as a part of "Personality and professional development scheme"

It was decided to be conducted on 31-08-2021 for interns

#### AGENDA 17: Planning a value-added course

Value added course on Dental Photography was planned by Department of Orthodontia on 07-09 and 8-09 by Dr. Harshik Parekh. Another course on Forensic Odontology was planned



Dr. Girish Parmar IOAC Chairperson Dr. Shikha Kanodia IOAC Director





on 05-10 to 18-10-2021 by Dr. Jayshankar Pillai

#### **AGENDA 18: Orientation Program for UG students**

It was planned for third year BDS students on 01-09-2021. For final year students on 21-09-2021

#### AGENDA 19: Hepatitis vaccination of all newly joined employees

To be arranged on 13-09-2021

# AGENDA 20: Arranging seminar as part of Language and communication skill development

It was decided on "Bhasha- ek madhyam" on 09-10-2021

#### DECISIONS

Discussions on all the above agendas were done and the following dates were decided for the respective programs. A circular for each of the following programs was issued.

- · Covid -19 precautions and arrangements.
- Discussion with all staff members regarding NAAC.
- Staff profile and log book maintained in each department.
- Review of mucormycosis patient management, availability of drugs, duties of PGs and interns in mucor wards.
- Review of smooth conduction of PG practical examination of all departments.
- Rotation Covid -19 duties of interns and P.G. students was planned and necessary schedule was made.
- · Reviewed regular maintenance of ICT tools for smart learning.
- Approved E-governance policy of GDC by Information Technology cell
- Devising Academic Calender for year 2021-22

Program to be conducted	Date Of Program
Seminar on "Role of IQAC in Quality Initiatives in Higher Education Institutes"	01-07-2021
Meeting of Anti-ragging committee	02-07-2021
Program on Curriculum Development	30-06-2021
Fire safety mock training in institute for Class IV	06-08-2021
Training for COVID-19 Third wave preparedness for Interns	16-07-2021
Training for COVID-19 Third wave preparedness for faculty	23-07-2021
Training for COVID-19 Third wave preparedness for UG students	19-07 to 22-07-2021
Training for COVID-19 Third wave preparedness - Extra session	28-07-2021
Inter-departmental seminars	24-07-2021, 21-08- 2021, 18-09-2021, 16- 10-2021
Workshop for students	27-07-2021
Induction training for newly joined staff	29-07-2021
Meeting of grievance committee	02-09-2021



Dr. Girish Parmar	Dr. Shikha Kanodia	Dr. Sima Odedra
IQAC Chairperson	IQAC Director	IQAC Co-ordinator





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webinar as a part of "Personality and professional development scheme	31-08-2021
Value added course on Dental Photography	07-09 and 08-09
Add on course on Forensic Odontology	05-10 to 18-10-2021
Orientation Program for third BDS students	01-09-2021
Orientation Program for Final BDS students	21-09-2021
Hepatitis vaccination of all newly joined employees	13-09-2021
Seminar as part of Language and communication skill development	09-10-2021

#### ACTIONS TAKEN IN LAST QUARTER (APRIL – JUNE 2021)

- Extra wards and one extra OT table in GDC were prepared to accommodate more
  patients by Oral and Maxillofacial Surgery department. Operation Theatres of
  Government Spine Institute, Institute of Kidney Diseases and Department of Plastic
  Surgery, BJ Medical College were used for round the clock treatment of increasing
  Mucormycosis cases. Extra wards were also established in B8 ward of Civil
  Hospital, spine institute and 1200 bed hospital within Civil Hospital Campus for
  patient's convenience.
- PG students from other colleges were arranged for more man-power in mucormycosis wards as well as OT. Staff was deputed from CHC centers and special appointment of ophthalmologist was also done to aid in multi-specialized Mucormycosis treatment.
- 3. Practical examination conduction of PG students.
- 4. Circular for rotational duty in Mucormycosis ward.
- 5. Meeting for "International Cell Committee" on 20-05-2021
- 6. Meeting for "Prevention of sexual harassment committee" on 02-06-2021
- 7. Training program for Control A Management Software on 27-05-2021
- 8. Two day online workshop on NAAC Sensitization by IQAC of institute on 04-06 and 05-06-2021.
- 9. Women Sensitization Program on 18-06-2021
- 10. Yoga Day 2021 on 21-06-2021

11. Parents Teacher Meeting of UG students on 30-06-2021

IQAC Chairperson

I Q A C Director

IQÁC Co-Ordinator



Dr. Girish Parmar IQAC Chairperson

Dr. Shikha Kanodia IQAC Director



## IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 03/07/2021



Sr	Name	Designation	Department	Sign
No.				
1.	Dr Girish Parma	Charpuson	Dean	22.
2.	Dr. Sima Oded	121	Oral Patholey	Folegh
3.	For Shilche Icans	di Director	Cons & Fredo	Shel
4.	Dr. Geota Astron	n Member	Enclo	Cleans.
5.	Dr Sonal Duchl	e Member	OMPS	& July
6.	Dr. Neeta Bhaxas	Member	Periodontia.	Asharz
7.	Do Shanlain	Member.	Pododovis	. 20
8.	Dr. Jones Sheh	Member	PHD	Such
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12.	Nishit Agarwal	Student Member		rather Ag
13.	Santosh Nair	Member.	AHA	Gunton
14.	pajesh chandhooi	A.O.	OPPICE	M
15.	Pryanta Melhana	Audent Member	-	Prymale '
16.	Wesar Bhatt		os	Me
17.	Dr Bibin Sodhwer	Student Member	05	Months
18.	Harrix Paruvally	Student Member	Enla	42
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# MINUTES OF IQAC MEETING OCTOBER 2021





No.DCII | 35 | 2021

Office of Dean

Govt. Dental College and Hospital.

Ahmedabad-16

Date: 11/10/2021

#### CIRCULAR IQAC Meeting

Quarterly Internal Quality Assurance Cell meeting has been scheduled on 16th October 2021 (Saturday), at 11 am in conference room.

All department representatives are requested to be prepared with departmental review presentation for the period of July to September 2021.

The agenda for the meeting is :-

- Clinical review of department.
- Planning of CDE program, interdepartmental seminars
- Review patients' feedback.
- Academic review of departments.
- · To review actions taken for last quarter.
- · Infection control review.
- SSR preparation.
- Individual committees report.
- · Identifying grey areas in each criterion.
- Assimilation of needed qualitative and quantitative data.
- Need for weblinks and associate datas for uploading.
- Any other matter with the permission of the Chair

Venue: conference room

Date: 16/10/2021 Time: 11:00 am

Govt. Dental College & Hospital,
Ahmedabad

IQAC Co-Ordinator
Govt. Dental College & Hospital.
Ahmedabad

#### Copy to:

- All Departments (HODs/ in charge)
- IQAC members
- AO
- · AHA





#### MINUTES OF MEETING

**LOCATION: Conference room** 

DATE:

16 October 2021

TIME:

11:00 am

The agenda for the meeting was:-

#### **AGENDA 1: Clinical review of departments**

Dr. Girish Parmar, Dean and Additional Director, started the meeting emphasizing the importance of incorporating newer clinical techniques in all departments. Clinical work done and problems faced in all department was reviewed.

#### AGENDA 2: Academic review of departments

Importance of Objective Structured Clinical Evaluation (OSCE) was discussed by the IQAC Co-ordinator. Permission was granted for training session for the same. Each department was directed to work on it for structured uniform evaluation pattern. Proposed OSCE policy by DEU was approved by all. Training session for PG students and staff on "Dental Operating Microscope" by Department of Conservative dentistry and Endodontics was planned.

#### AGENDA 3: Planning of CDE programs & Interdepartmental seminars

Review of previous CDE and interdepartmental seminar was done. Next CDE by Prosthodontics and Periodontics Dept., interdepartmental seminar by Orthodontics department were approved. Value added courses on "Biostatistics and Research Methodology" and "Hospital Infection Control" suggested by Curriculum Committee were approved.

#### AGENDA 4: Review feedback of various stakeholders.

Feedback forms collected from various stakeholders – employees were reviewed. There was suggestion to increase the width of toilet door to let wheel chair go in for handicapped people. Suggestion was accepted and PIU was instructed to do the needful.

#### AGENDA 5: Infection control review.

Infection control protocol followed by each department was reviewed. Importance was given to follow uniform protocol according to NABH in all departments. All departments were to maintain registers for the same.

#### AGENDA 6: Individual committees report.

Progress of individual committees was reviewed to find out grey areas for NAAC accreditation process. Each committee incharge was asked to work on it. Sports policy prepared by sports committee was approved by all.

#### AGENDA 7: Identifying grey areas in each criterion.

Grey areas of each criterion was discussed and suggestions were taken from all the members to work on it. Each representative was asked to give SSR score for self evaluation.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





## AGENDA 8: Assimilation of needed qualitative and quantitative data for NAAC.

Each criterion representative was asked to assimilate qualitative and quantitative data of that criterion for self-evaluation for NAAC accreditation.

## AGENDA 9: To review actions taken for last quarter.

Actions taken in last quarter were reviewed as per the planning. Importance was stressed on coordinating the collection of data by various committees.

#### AGENDA 10: Arranging women sensitization program

It was arranged on 22-10-2021 by Dr. Gunjan Chauhan and 22-12-2021 on Menopause

#### AGENDA 11: Induction training program for newly joined staff

It was planned on 28-10-2021

#### AGENDA 12: Training for COVID third wave preparedness

"ICU exposure training" to be arranged on 30-10-2021

#### AGENDA 13: Meeting of Code of Conduct committee

It was arranged on 02-11-2021

## AGENDA 14: Planning Orientation programs for UGs and PGs

Orientation programs for interns was planned on 15-11 and for second year students on 18-11

## AGENDA 15: Arranging Parents- Teacher Meeting of UG students

It was decided to be on 20-12-2021

## AGENDA 16: Program as a part of soft skill development

It is to be arranged on "Image J analysis" on 17-12-2021

#### AGENDA 17: Program as a part of guidance program

To be arranged on 21-12-2021

#### **AGENDA 18: Arranging One Day Denture Camp**

To be arranged on 04-01-2022

#### **DECISIONS**

Discussions on all the above agendas were done and the following dates were decided for the respective programs.

- Periodic meetings planned for NAAC updates.
- Planning for OSCE Orientation program.



Dr. Girish Parmar IQAC Chairperson

Dr. Shikha Kanodia IQAC Director





- To work on suggestions given in feedback by various stakeholder for quality enhancement of GDC.
- Follow infection control protocol according to NABH and maintain related records.
- To do detail analysis of grey areas in all criteria and work on it
- SSR score to be given by each criterion representative.
- Sports policy and policy for OSCE approved

Program to be conducted	<b>Date Of Program</b>
Women sensitization programme	22-10 and 22-12
Value Added course on "Biostatistics and Research Methodology	02-11-2021 to 30-11- 2021
Induction training programme for newly joined staff	28-10-2021
Training for COVID third wave preparedness	30-10-2021
Meeting of Code of Conduct committee	02-11-2021
Orientation programs for interns	15-11-2021
Orientation programs for second year students	18-11-2021
Value added course on Hospital Infection Control	29-11 and 30-11
Training session for pg students and staff	25-11-2021
Parents- Teacher Meeting of UG students	20-12-2021
Program as a part of soft skill development	17-12-2021
Program as a part of guidance program	21-12-2021
One Day Denture Camp	04-01-2022
CDE Program for PGs and Staff	12-01-2022

#### ACTIONS TAKEN IN LAST QUARTER ( JULY - SEPTEMBER 2021)

- 1. Preliminary examination conducted for final year from 29/07/2021-03/0/2021.
- 2. Fire safety demonstration cum training program done on 6th August 2021.
- 3. Celebration Independence Day on 15th August 2021
- 4. Commencement of term of 3rd year and final year.
- Seminar on "Role of IQAC in Quality Initiatives in Higher Education Institutes" on 01-07-2021
- 6. Meeting of Anti-ragging committee on 02-07-2021
- 7. Program on Curriculum Development on 30-06-2021
- 8. Fire safety mock training in institute for Class IV on 06-08-2021
- 9. Training for COVID-19 Third wave preparedness for Interns on 16-07, for faculty on 23-07-2021, for UG students on 19-07 to 22-07 and extra session on 28-07-2021
- 10. Inter-departmental seminars on 24-07-2021, 21-08-2021, 18-09-2021 and 16-10-2021
- 11. Workshop for students on 27-07-2021
- 12. Induction training for newly joined staff on 29-07-2021
- 13. Meeting of grievance committee on 02-09-2021
- 14. Webinar as a part of "Personality and professional development" on 31-08-2021
- 15. Value added course on Dental Photography on 07-09 and 08-09



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





- 16. Add on course on Forensic Odontology on 05-10 to 18-10
- 17. Orientation Program for third BDS students on 01-09-2021 and for final BDS students on 21-09-2021
- 18. Hepatitis vaccination of all newly joined employees on 13-09-2021

19. Seminar as part of Language and communication skill development on 09-10-2021

9

IQAC Chairperson IQAC Director

IQAC Co-Ordinator



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



## IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 16/10/2021



Sr No.	Name	Designation	Department	Sign
1.	Dr. Girish Parmar	Chairperson	Dean and Additional Director	8
2.	Dr. Sima Oded		Oral Path.	Soledo
3.	Dr Shillhe harvod	9 Duector	Cons & Endo	Slute
4.	Dr. Neeta Bhasan	Member	Pearo.	Newarz
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6.	DR. Tignathet	hul of tend	OMK	1
7.	Dr. Reykel-711	Member	profteetic	Pfilal
8.	Dr. Falguni Helmia		Orthodonties	Foregra
9. ,	D. Soval Anolhie		OMFS	Smiller
10.	Mr. Jack S.C.	Member	PHD	ples
11.	Dr Shanlary	Member.	Pedsforlis	V 850
12.	Dr. Dhara	Alumni Member		1 Bara
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16.	Nishit Agarwal	Student Member	7	That Agareny
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18.	Or. Rouhare Shah	Cultural Committee	Peoples ando	Racha
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20.	HUNIK POROURNY	Student Member	Endu	(D)

# MINUTES OF IQAC MEETING JANUARY 2022





No. DCH Office of Dean Govt. Dental College and Hospital. Ahmcdabad-16 Date: 03 /01/2022

# CIRCULAR

**IQAC** Meeting

Quarterly Internal Quality Assurance Cell meeting has been scheduled on 8th January. 2022 (Saturday), at 11 am in IQAC room.

All IQAC members, department representatives and representatives of various committees are requested to be present with their activities for the period of October to December 2021.

The agenda for the meeting is :-

- Clinical review of department.
- Planning of CDE program, interdepartmental seminars
- Review patients' feedback.
- · Academic review of departments.
- · To review actions taken for last quarter.
- Infection control review.
- SSR preparation.
- Individual committees report.
- · Identifying grey areas in each criterion.
- Assimilation of needed qualitative and quantitative data.
- Need for weblinks and associate datas for uploading.
- · Any other matter with the permission of the Chair

Venue: IQAC room Date: 08/01/2022 Time: 11:00 am

Govt. Dental College & Hospital, Ahmedabad

Govt. Dental College & Hospital. Ahmedabad

Copy to:

- All Departments (HODs/ in charge)
- IQAC members
- AIIA
- AO





#### MINUTES OF MEETING

LOCATION: IQAC room

DATE:

8th January 2022

TIME:

11:00 am

#### AGENDA 1: Clinical review of department.

All the department heads made a presentation regarding update in their respective departments. COVID third wave protocols were told to be implemented. Strict infection control instructed to be maintained.

#### AGENDA 2: Arranging precaution dose vaccination for all employees and students

Ministry of Health, Government of India has announced precaution dose for those health care workers whose second dose time period has exceeded 9 months. Precaution doses were instructed to be given to all eligible employees and students in the campus.

#### **AGENDA 3: Review COVID protocols**

Due to surging cases of Omicron variant, all the protocols were reviewed and strict instructions were given to follow them. Symptomatic employees and students should isolate themselves for 1 week.

#### AGENDA 4: Academic review of departments.

OSCE orientation program was conducted on 17 December 2021. CDE program on Research Methodology and Biostatistics was carried out for PG students and faculty members on 24<sup>th</sup>

December 2021 by Dr. HarshwardhanChaudhary.Planning for PG mock examination by respective departments. Planning for internal examination of Final year UG students.

#### AGENDA 5: SSR preparation for NAAC

The self study report has to be submitted for NAAC which involves collection of data from all the committee representatives.

#### AGENDA 6: Preparation for NABH inspection

NABH inspection is expected and all protocols established for patient treatment, sterilization, waste management, etc should be followed and records should be updated.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





# AGENDA 7: Need for web-links and associate data for uploading.

To upload data on website, all the associate data were planned to be linked with respective web-links and to be verified by the committee members.

## AGENDA 8: To review actions taken for last quarter.

Review was taken regarding feedback from various stake holders for quality enhancement of GDC. Review of SSR score which has to be given by each criteria representative. Woman sensitization program was conducted on 22<sup>nd</sup> December 2021. Organ Donation Awareness Program was held on 18<sup>th</sup> November 2021. CDE programs and interdepartmental seminars conducted in last quarter where reviewed. CDE planning by Periodontics Dept. and Orthodontics Dept. was reviewed.

# AGENDA 9: Approving exam time tables and CDE programs by Curriculum Committee

First internal time table for final year and second year and second internal for third year BDS approved. Seminar on "Hard and soft tissue considerations in Periodontics" on 11-01-2022 was approved. CDE program for students and staff on "Dolphin software" on 07-03-2022 was approved.

#### AGENDA 10: Approving programs planned by DEU

Induction training programme for newly joined staff was approved on 03-02-2022. CDE for faculties on the topic "Teaching-Learning and Evaluation" on 14-03-2022 was approved. Orientation program for First year UG was approved to be conducted on 21-03-2022

#### AGENDA 11: Registration of Intellectual Property Seminar by NIPAM

All staff members and PG students were encouraged to register for IPR awareness by NIPAM.

### AGENDA 12: Meeting regarding Procurement of Instruments and Equipments through GEM

It was decided for all HODs to meet every Wednesday 2:30 pm for the same.

#### AGENDA 13: To prepare for NABH Surveillance Assessment Review

All HOD were requested to update, check and confirm all NABH protocols are strictly followed.

#### AGENDA 14: Arranging Medical health check-up for all the employees

To be arranged on 07-03 to 30-03



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





#### AGENDA 15: Women's Day Celebration

As a part of celebration, a lecture and performance by Dr. Suprava Mishra to be arranged on 08-03-2022. Women Welfare Cell was revised.

# AGENDA 16: Hepatittis-B Vaccination for newly joined employees

To be arranged on 01-04-2022

## **AGENDA 17: Arranging One Day Denture Camp**

To be arranged on 01-04-2022 by Department of Prosthodontia.

#### **DECISIONS**

Discussions on all the above agendas were done and the following dates were decided for the respective programs. A circular for each of the following programs was issued

Program to be conducted	DATE OF PROGRAM
Seminar on "Hard and soft tissue considerations in Periodontics	11-01-2022
Induction training programme for newly joined staff	03-02-2022
Hospital Infection Control Training	09-02-2022
To arrange CDE for faculties	14-03-2022
Arranging CDE program for students and staff	07-03-2022
Arranging Medical health check-up for all the employees	08-03-202207-03 to 30-
Women's Day Celebration	08-03-2022
Orientation program for First year UG	21-03-2022
Hepatittis-B Vaccination for newly joined employees	01-04-2022
One Day Denture Camp	01-04-2022
Women Welfare Cell policy revised	

#### ACTIONS TAKEN IN LAST QUARTER ( OCTOBER – DECEMBER 2021)

- 1. Training of Teaching Staff and PG students for preparation of Covid 3rd wave.
- 2. First year Post graduate batch joined between 29th October to 8th November.
- Rotational duty of Laboratory technician for primary checkup for Covid in OPD arranged.
- 4. New Interns batch started from 1st November 2021.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





- Orientation Program for PG first year and PG teacher allotment held on 8<sup>th</sup> November 2021.
- Organ Donation Awareness Program was held on 18th November 2021.
- 7. Annual requirement of materials/ instruments submitted by each department.
- 8. Submission of vaccination status of all the teaching staff and health care providers.
- Dissertation submission of 3<sup>rd</sup> year P.G. students.
- Training of oral health assessment form for oral disease free DANG district under NOHP conducted.
- 11. Guidance program was held regarding competitive exams for Interns on 21 December 2021.
- 12. Informative session was held for implementing OSCE in view of forthcoming NAAC inspection on 17<sup>th</sup> December 2021.
- 13. Women sensitization program on 22-10 and 22-12
- 14. Value Added course on "Biostatistics and Research Methodology on 02-11 to 30-11
- 15. Induction training program for newly joined staff on 28-10-21
- 16. Training for COVID third wave preparedness on 30-10-2021
- 17. Meeting of Code of Conduct committee on 02-11-2021
- 18. Orientation programs for interns on 15-11 and for second year students on 18-11-21
- 19. Value added course on Hospital Infection Control on 29-11-21 and 30-11-21
- 20. Training session for pg students and staff on 25-11-21
- 21. Parents- Teacher Meeting of UG students on 20-12-21
- 22. Program as a part of soft skill development on 17-12-21
- 23. Program as a part of guidance program on 21-12-21
- 24. One Day Denture Camp on 04-01-2022
- 25. CDE Program for PGs and Staff on 12-01-2022

IQAC Chairperson

I Q A C Director

IQAC Co-Ordinacol







## IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 08/01/2022



Sr No.	Name	Designation	Department	Sign
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Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director Dr. Sima Odedra IQAC Co-ordinator

# MINUTES OF IQAC MEETING APRIL 2022





No. DCH

Office of Dean

Govt. Dental College and Hospital.

Ahmedabad-16

Date: 11/4/2022

#### CIRCULAR IQAC Meeting

Quarterly Internal Quality Assurance Cell (IQAC) meeting has been scheduled on 12<sup>th</sup> April, 2022. Tuesday 10 Am in conference room.

All IQAC members, department representatives and representatives of various committees are requested to be present to review clinical, academic and administrative functions from January to March 2022.

The agenda for the meeting are :-

- Clinical and academic review of all Departments.
- To review planning and execution of PG university exams.
- Infection control review
- To look after smooth functioning of all depts, during summer vacation
- To review CDE, workshop conducted in last quarter
- · Review minutes of various committees
- Review progress of NAAC preparation
- Identification and working on grey areas in each criteria
- To review action taken on various parameter in last quarter
- · Any other matter with the permission of the Chair

Venue: IQAC room

Date: 12/4/2022 Time: 10:00 Am

**IQAC Co-Ordinator** 

Govt. Dental College &Hospital.

Ahmedabad

Govt. Dental College &Hospital,

Ahmedabad

#### Copy to:

- All Departments (HODs/ in charge)
- IQAC members
- AHA
- AO





LOCATION: Conference room

DATE: 12<sup>th</sup> April2022

TIME: 10:00 am

#### Discussion

## AGENDA 1: Department wise clinical and academic review and planning of PG university exam.

- Publications in standard journals and research should be motivated in all departments. Efforts should be made to include all surgeries done by oral surgery department in PMJAY (Pradhan Mantri Jan Arogya Yojana)
- Arrangements for Pg exam was done.
- NAAC/NABH related data from all departments should be sent to respective committee within first 5 days of every month.
- Clear aligners treatment should be evaluated and practiced by ortho dept.
- Students playing sports at State and National level should be motivated to continue playing sports.

#### **AGENDA 2: Infection control review**

Infection control review was taken from all departments and strict actions were told to be taken

#### **AGENDA 3: Arranging CDE programs**

CDE program calendar of all Department to be formed within one month time. Each dept. will be allotted sum of 1 lac Rs from RKS to conduct CDE program per Year.

#### AGENDA 4: Calendar of Interdepartmental seminars to be formed and circulated.

Calendar of Interdepartmental seminar was formed

## AGENDA 5: Planning for fellowship in general dentistry for 15 students every 6 months for those who have registered in DCI.

The syllabus of program will mainly cover 4 subjects Endodontics, Periodontics, Prosthodontics and Oral Surgery. Planning for online application and fees for the same on college website should be done. Fellowship program for dental implants, esthetic Dentistry and microscopic dentistry to be planned.

#### **AGENDA 6: Planning for IQAC room**

Separate room for IQAC was allotted.

#### AGENDA 7: Approving exam time tables by Curriculum committee

Time table of second internal exam and prelim exam time table of all years were approved

#### **AGENDA 8: Planning Induction Training for newly joined staff**

To be arranged on 12-05-2022

#### AGENDA 9: To update policy for Curriculum Feedback

It was updated and circulated

#### **AGENDA 10: Hepatitis vaccination of all students**

To be arranged on 17-05-2022







**AGENDA 11: To arrange Parents Teacher Meeting of All years** 

It is to be arranged on 28-06-2022

**AGENDA 12: Arranging Anti-Ragging Seminar** 

To be arranged on 15-07-2022

**AGENDA 13: Guru-purnima celebration** 

All necessary arrangements to be done on 13-07-2022 in lecture hall 2

**AGENDA 14: NEP CELL FORMATION** 

Discussion regarding NEP cell formation for the college and sensitization program for the staff members to be arranged for the same.

#### **DECISIONS**

Discussions on all the above agendas were done and the following dates were decided for the respective programs. A circular for each of the following programs was issued

Program to be conducted	DATE OF
	PROGRAM
Induction Training for newly joined staff	12-05-2022
Hepatitis vaccination of all students	17-05-2022
Parents Teacher Meeting of All years	28-06-2022
Anti-Ragging Seminar	15-07-2022
Guru-Purnima celebration	13-07-2022

Planning for fellowship in general dentistry for 15 students every 6 months for those who have registered in DCI was done.

Separate room for IQAC was allotted.

Time table of second internal exam and prelim exam time table of all years were approved Policy for Curriculum Feedback updated





#### <u>ACTIONS TAKEN IN LAST QUARTER ( JAN – MARCH 2022)</u>

- 1. Final Year internal examination was conducted in January, 2022.
- 2. CDE program on Hard and Soft Tissue Surgery was organized on 11<sup>th</sup> January,2022.
- 3. CDE program was held on topic "Peizosurgery in Periodontics" on 12<sup>th</sup> January, 2022.
- 4. CDE on Oral Screen Thumb Sucking was conducted on 21st January,2022.
- 5. Intellectual Property Awareness program was arranged by Govt. Of India under NIPAM on February 8, 2022.
- 6. Commencement of Third year BDS second term on 15<sup>th</sup>February.
- 7. Mandatory submission of consent form for anesthesia for all the departments.
- 8. CDE program was held on Topic "Dolphin imaging software relevance in dental specialities" on 7<sup>th</sup> March2022.
- 9. Final year BDS practical exams of minor batch conducted from 12<sup>th</sup>March2022.
- 10.CDE program was held for upgradation of "Teaching, Learning and Evaluation" skills on 14<sup>th</sup> March2022.
- 11.CDE program Cons'clave 22 was conducted by GACDE and hosted by Dept. Of Conservative Dentistry and Endodontics on 25<sup>th</sup> March 2022.
- 12. Induction training programme for newly joined staff on 03-02-2022
- 13. Hospital Infection Control Training on 09-02-2022
- 14.CDE for faculties on 14-03-2022
- 15. Medical health check-up for all the employees on 08-03 to 30-03
- 16. Women's Day Celebration on 08-03
- 17. Orientation program for First year UG on 21-03-2022
- 18. Hepatittis-B Vaccination for newly joined employees on 01-04-2022
- 19. One Day Denture Camp on 01-04-2022
- 20. Women Welfare Cell policy revised

















#### IQAC- Meeting Govt. Dental College & Hospital Ahmedabad Date: 12/04/2022



Şr No.	Name	Designation	Department	Sign
1.	Do clinite barmar	Chairpeum	Dean	
<b>2</b> .	Dr- Shitthe Kano	de Com Districtor	Com & Endo	- Slutz
	Dr. Sima Oded	a Co-exalination	Qual Path.	Aleho
4.	Dr. Gath Astho	L. Memler	Freda	( /2)
5.	Do Stanlain	Member	Parlatendin	1 1 1 m
6.	DR. Jigna Jan	Paul of Her	onk	
7.	Do Falguni Hosti	rember	Osthodonte as	Fortalita
8.	DR Rupar. ).1h	- member	1716an	1312
9.	Dr Sonal Andhio	Member	OMFS	Smill
	Organti Sheh	member	<u>Рч</u> р	House
11.	Dry Hecta Bhoxa	Wemper	Periodontia.	18 name
12.	An Saminy Logistind	faculty '	is strocked	1/20
13.	Santo & Naix	Member	<del></del>	
14.	Roix Churchandhan	<i>P</i> ;0:	office	(B)
15.	Priyawki Shekhawat	Hudert Member		Trusto
16.	Nishit Agarwal	Student Member		The vicining
17.	Harric Parupaly	Gluzant Mumba		120c
18. 	mospin Sadhuan	num	٥ <u>۶</u>	@ Shudho
19.				· · · · · · · · · · · · · · · · · · ·
20.				- <del>-</del>



## FEEDBACK ANALYSIS AND ACTION TAKEN REPORT





#### REPORT OF FEEDBACK FROM STAKEHOLDERS

IQAC of GDCHA collected feedback from Patients, Employees, Parents and Students in the year 2021. Feedbacks were analysed, report of feedback of all stakeholders made and required actions were taken in the constant efforts to bring quality improvement in the institute. Document includes:

		Pg. No.
1)	Patients Feedback (n = 210)	47
	Blank form	48
	Sample of filled form	50
	Graphical analysis	54
	<ul> <li>Report of feedback with Action taken for any query/suggestion</li> </ul>	59
2)	Employee Feedback (n = 171)	60
	Blank form	61
	<ul> <li>Sample of filled form</li> </ul>	64
	Graphical analysis	73
	Report of feedback with Action taken for any query/suggestion	84
3)	Parents Feedback (n = 194)	85
	Blank form	86
	<ul> <li>Sample of filled form</li> </ul>	87
	Graphical analysis	90
	Report of feedback with Action taken for any query/suggestion	96
4)	Students Feedback (n = 200)	97
	Blank form	98
	<ul> <li>Sample of filled form</li> </ul>	99
	Graphical analysis	101
	Report of feedback with Action taken for any query/suggestion	107



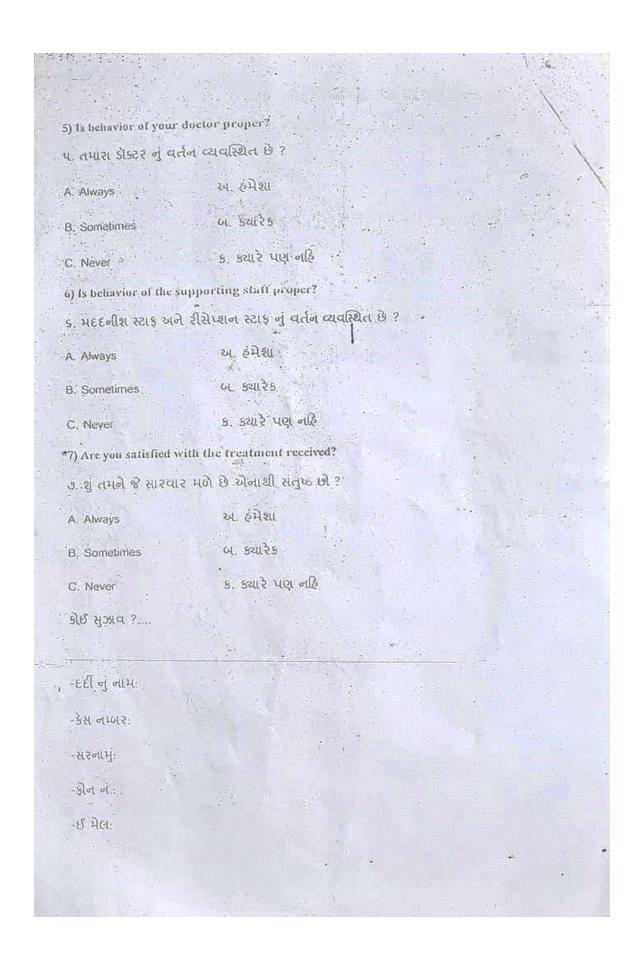
Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director Dr. Sima Odedra IQAC Co-ordinator

## **PATIENTS FEEDBACK**

## **PATIENT FEEDBACK ANALYSIS**

## PATIENT FEEDBACK FORM BLANK FORM

in high the	સરકારી દેત મહાવિદ્યાલય <b>યાત્રે કુઝણાલય અમદાવાદ</b>	
	દર્દી સંતુષ્ટી અભ્યાસ (patient satisfactory study)	
	યાંદી વિભાગ(operative study)	
/1) Is your procedur	e done on the appointed day itself?	
૧. શું તમને જે તારીષ	ા આપવામાં આવે છે એ જ તારીખે વારો લેવાથ છે ?	
A. Always	અ ઠમેશા	
B. Sometimes	બ ક્યારેક	
C. Never	ક, ક્યારે પણ નહિ	
2) Are you made to	wait for long on appointed day?	
ર. શું તમારી વારો છે	ય એ દિવસે લાંબો સમય રાઠ જોવડાવાય છે ?	
A. Always	અ. ઠંમેશા	
B. Sometimes	બ ક્યારેક	e partinento de la
C. Never	ક. ક્યારે પણ નહિ	
3) Are all the proce	dures explained to you before treatment?	
3. શું તમને બધી પ્ર	કેયાઓ વ્યવસ્થિત સમજાવવામાં આવે છે ?	
A. Always	અ. કંમેશા	
B. Sometimes	બ. ક્યારેક	La America de la
C. Never	ક. ક્યારે પણ નહિ	
4) Are all the probl	ems being taken care of on your next visit?	
૪. ફરી વખત આવી	ત્યારે કોઈ તકલીફ હોય તો એની કાળજી લેવાય છે ?	
A. Always	અ, કમેશા	
B. Sometimes	બ. ક્યારેક	
c. Never	ક ક્યારે પણ નાઠિ	*



#### **FILLED FORM**

June 21

#### સરકારી દંત મહાવિદ્યાલય અને રૂજ્યાલય, અમદાવાદ

#### EEL સંતુષ્ટી અભ્યાસ (patient satisfactory study

#### યાદી વિભાગ(operative study

I) Is your procedure done on the appointed day itself?

૧. શું તમને જે તારીખ આપવામાં આવે છે એ જ તારીખે વારો લેવાય છે?

A. Always

અ. હંમેશા

B. Sometimes

બ. ક્યારેક

C. Never

ક. ક્યારે પણ નહિ

2) Are you made to wait for long on appointed day?

ર. શું તમારો વારો હોય એ દિવસે લાંબો સમય રાઠ જોવડાવાય છે ?

A. Always

અ. ઠંમેશા

₽. Sometimes

બ. ક્યારેક

C. Never

ક ક્યારે પણ નહિ

3) Are all the procedures explained to you before treatment?

3. શું તમને બધી પ્રક્રિયાઓ વ્યવસ્થિત સમજાવવામાં આવે છે?

A. Always

અ. હંમેશા

B. Sometimes

બ. ક્યારેક

C. Never

ક જ્યારે પણ નહિ

4) Are all the problems being taken care of on your next visit?

૪. ફરી વખત આવો ત્યારે ક્રોઇ તકલીફ હોય તો એની કાળજી લેવાય છે?

Always

અ. હંમેશા

B. Sometimes

્બ. ક્યારેક

c. Never

ક ક્યારે પણ નહિ

B. Sometimes બ. ક્યારેક C. Never ક. ક્યારે પણ નિર્દે 7) Are you satisfied with the treatment received?     ગુ શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો ? A Always અ. કંમેશા B. Sometimes બ. ક્યારેક C. Never ક. ક્યારે પણ નિર્દ	5) Is behavior of your d	octor proper?			
B. Sometimes	૫. તમારા ડૉક્ટર નું વર્તન	ત્ર વ્યવસ્થિત છે ?			
C. Never s. ક્યારે પણ નાર્ટ 6) Is behavior of the supporting staff proper? 5. મદદનીશ સ્ટાફ અને રીસેપ્શન સ્ટાફ નું વર્તન વ્યવસ્થિત છે? A Always અ. કંમેશા B. Sometimes બ. ક્યારેક C. Never s. ક્યારે પણ નાર્ટિ 7) Are you satisfied with the treatment received? 9. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ક છો? Always અ. કંમેશા B. Sometimes બ. ક્યારેક C. Never s. ક્યારે પણ નાર્ટિ કોઈ સુઝાવ ? દદી નું નામ: B. Ware A કેસ નાબર: \3 & 6 સરનામું: Gramman Managan	A Always	અ હંમેશા			
9) Is behavior of the supporting stant proper?  S. મદદનીશ સ્ટાફ અને રીસેપ્શન સ્ટાફ નું વર્તન વ્યવસ્થિત છે?  A. Always  B. Sometimes  G. Never  S. ક્યારે પણ નહિ  7) Are you satisfied with the treatment received?  9. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો?  A. Always  H. કમેશા  B. Sometimes  G. Seul રે પણ નહિ  કોઈ સુઝાવ?  Eદી નું નામ: B. howeft  કેસ નાખર: 13886  સરનામું: Greendlinnergan  કોન નં:	B. Sometimes				
s. મદદનીશ સ્ટાફ અને રીસેપ્શન સ્ટાફ નું વર્તન વ્યવસ્થિત છે?  **Always  B. Sometimes  O. Suits  C. Never  S. ક્યારે પણ નહિ  7) Are you satisfied with the treatment received?  ૭. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો?  A/Always  O. કંમેશા  B. Sometimes  O. કચારેક  C. Never  S. કચારે પણ નહિ  કોઈ સુઝાવ?  દદી નું નામ: D haref  કેસ નાખર: 13866  સરનામું: Greendlines	•		- -		
Always અ કંમેશા  B. Sometimes બ. ક્યારેક  C. Never s. ક્યારે પણ નહિ  7) Are you satisfied with the treatment received?  9. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો ?  Always અ. કંમેશા  B. Sometimes બ. ક્યારેક  C. Never s. ક્યારે પણ નહિ કોઇ સુઝાવ ?  દર્દી નું નામ: B. haref કેસ નાબર: \3886 સરનામું: Green Mines					
B. Sometimes of scripts  C. Never s. sait up old  7) Are you satisfied with the treatment received?  3. शुं तमले જ सारवार मठो छे जेनाथी संतुष्ठ छो ?  A/Always of saits  B. Sometimes of saits  C. Never s. sait up old  short ?  Etl of onth: B home of saits  trong: 73866  सरनामुं: Greendlinesjon  short::	s. મદદનીશ સ્ટાફ અને :	રીસેપ્શન સ્ટાફ નું વર્તન વ્યવસ્થિત	₿? ·		
C. Never s. sait પણ નહિ 7) Are you satisfied with the treatment received?  3. शुं तमने हे सारदार मते छे सेनाथी संतुष्ठ छो ?  A/Always અ. हमेशा  B. Sometimes બ. ક્યારેક  C. Never s. કચારે પણ નહિ કોઇ સુઝાવ?  દદી oj નામ: B hureth કેસ નાબર: 13866  સરનામું: Greendlinnengton  ફીન oi.:	A. Always			•	gge <sup>roote</sup>
7) Are you satisfied with the treatment received?  9. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો?  A Always અ. કંમેશા  B. Sometimes બ. ક્યારેક  C. Never ક. ક્યારે પણ નહિ કોઇ સુઝાવ ?  દર્દી નું નામ: B have the second received?  કેસ નાખર: \3886 6  સરનામું: Green the received?  શ્રેન નં:	B. Sometimes	બ. ક્યારેક		•	
9. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્ઠ છો ?  A/Always અ. કંમેશા  B. Sometimes બ. ક્યારેક  C. Never ક. ક્યારે પણ નિક કોઇ સુઝાવ ?  દદી નું નામ: B heret કેસ નાખર: \3 & 6 સરનામું: Greenellineger, શ્રેન નં:				· · ·	
A/Always  A/Always  A. ઇમેશા  B. Sometimes  બ. ક્યારેક  C. Never  5. ક્યારે પણ નહિ  કોઇ સુઝાવ?  દદી નું નામ: B heret  કેસ નાખર: 1386 6  સરનામું: Greendth nergan  કોન નં.:	7) Are you satisfied wit	h the treatment received?		• .	
B. Sometimes of salts  C. Never s. salt પણ निर्ध  કોઇ મુઝાવ?  દર્દી ગું નામ: B havet  કેમ નાખર: 1386 6  સરનામું: Grandlinnergan  ફોન ગં.:	ું. શું તમને જે સારવાર	મળે છે એનાથી સંતુષ્ઠ છે ?			
C. Never 5. szil ? URI Ale SIE HOMA ? EET OF OILH: Bharet Star OILH: Cremothinery. Hronly: Gremothinery.	A Always	અ. ઠંમેશા			
sit youa?  Etlojonu: Bheret  strong: 13866  Arong: Grendlinnergen  storoi:	B. Sometimes	બ. ક્યારેક	, ,	•	
EEl oj on H: Bheret 32 on on: 13866 Hrony: Grendlinergen Bor oi.:	C. Never	ક. ક્યારે પણ નહિ		- 4	SAIL SE
ARONY: Grendlinnegan, Bor oi.	કોઈ સુઝાવ ?		:	. "	
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ARONY: Grendlinnegan, Bor oi.	-દદી નું નામ: B $\lambda$	week			
ARONY: Grendlinnegan, Bor oi.	કેસ નાખર: 138	76		•	
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	∫ મેલઃ				

#### સરકારી દંત મહાવિદ્યાલય અને ૩૦ણાલય.અમદાવાદ

#### દર્દી સંતુષ્ટી અભ્યાસ (patient satisfactory study)

#### યાંદી વિભાગ(operative study)

- 1) Is your procedure done on the appointed day itself?
- ૧. શું તમને જે તારીખ આપવામાં આવે છે એ જ તારીખે વારો લેવાય છે ?
- A. Always

અ. ઇમેશા

- B. Sometimes
- બ. ક્યારેક

C. Never

- ક. ક્યારે પણ નહિ
- 2) Are you made to wait for long on appointed day?
- ર. શું તમારો વારો હોય એ દિવસે લાંબો સમય રાહ જોવડાવાય છે ?
- A. Always

અ. ઠંમેશા

B. Sometimes

બ. ક્યારેક

C. Never

- ક. ક્યારે પણ નહિ
- 3) Are all the procedures explained to you before treatment?
- શું તમને બધી પ્રક્રિસાઓ વ્યવસ્થિત સમજાવવામાં આવે છે?

A. Always

અ. હંમેશા

- B. Sometimes
- બ. ક્યારેક

C. Never

- ક. ક્યારે પણ નહિ
- 4) Are all the problems being taken care of on your next visit?
- ૪. ફરી વખત આવો ત્યારે કોઈ તકલીફ હોય તો એની કાળજી લેવાય છે ?

A. Kways

અ. હંમેશા

B. Sometimes

બ. ક્યારેક

c, Never

ક. ક્યારે પણ નહિ

5) Is behavior of your doctor proper?

પ. તમારા ડોક્ટર **નું વર્તન વ્યવસ્થિત છે ?** 

A Always

અ હમેશા

B. Sometimes

બ, ક્યારેક

C. Never

s. ક્યારે પણ નફિ

6) Is behavior of the supporting staff proper?

મદદનીશ સ્ટાફ અને રીસેપ્શન સ્ટાફ નું વર્તન વ્યવસ્થિત છે?

A. Always

અ. હંમેશા

B. Sometimes

બ. ક્યારેક

C. Never

ક. ક્યારે પણ નહિ

7) Are you satisfied with the treatment received?

૭. શું તમને જે સારવાર મળે છે એનાથી સંતુષ્દ છો ?

A Always

અ. ફેમેશા

B. Sometimes

બ. ક્યારેક

C. Never

ક. ક્યારે પણ નહિ

કોઇ સુઝાવ ?....

- દર્દી નું નામ: () ત્ર

-BH MWE: 8565

-सरनामुः Amraivadi

-Henry AMMALINADA

-slot oi: on my day of Appointment, I have

-s Act to wait for 2-3 hours As consern doctor have some issues with his douby

appointment.

53







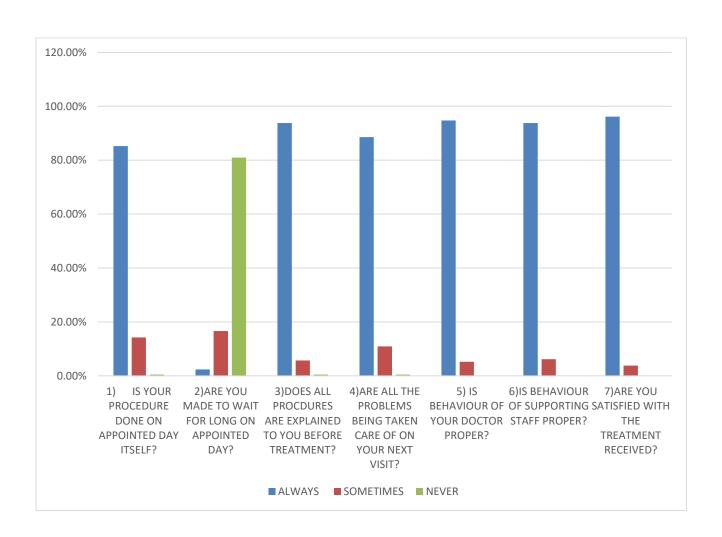
#### PATIENT FEEDBACK ANALYSIS

A questionnaire was prepared on various parameters regarding the treatment and hospital staff and same was filled by the patients attending the GDCH, Ahmedabad during June 2021.

It consisted of 7 questions, 210 responses were recorded and analysis was done.

The response of this feedback form consisted of three options and patients were asked to select any one.

The elaborative questionnaire along with evaluation is given below.

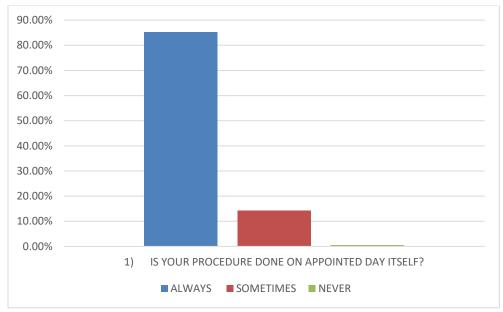






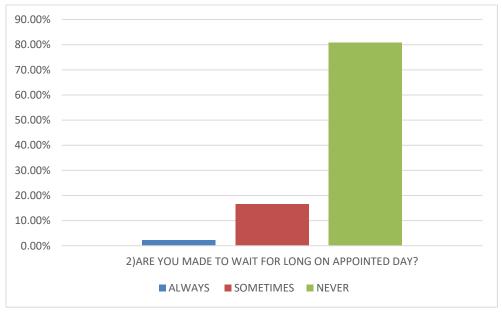


#### 1) IS YOUR PROCEDURE DONE ON APPOINTED DAY ITSELF?



85.24% OF PATIENTS RESPONDED THAT PROCEDURE WAS DONE ON APPOINTED DAY ITSELF WHILE 14.28% RESPONDED SOMETIMES IT IS DONE AND 0.5% RESPONDED NEVER.

#### 2) ARE YOU MADE TO WAIT FOR LONG ON APPOINTED DAY?



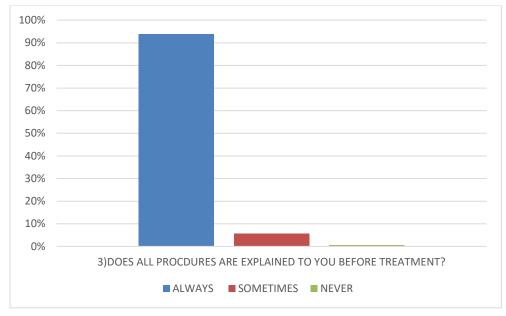
80.95% PATIENS RESPONDED THAT THEY WERE NEVER MADE TO WAIT FOR LONG, WHILE ,16.66% RESPONDED THAT THEY WERE MADE TO WAIT SOMETIMES FOR LONG AND 2.4% RESPONDED ALWAYS.





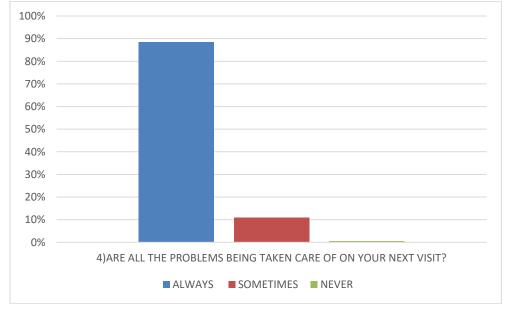


#### 3) DOES ALL PROCDURES ARE EXPLAINED TO YOU BEFORE TREATMENT?



93.80 % OF PATIENTS RESPONDED THAT ALL THE PROCEDURES WERE ALWAYS EXPLAINED PRIOR TO TREATMENT DONE, WHILE 5.71% RESPONDED THAT ALL PROCEDURES WERE SOMETIMES EXPLAINED AND 0.5% RESPONDED NEVER.

#### 4) ARE ALL THE PROBLEMS BEING TAKEN CARE OF ON YOUR NEXT VISIT?

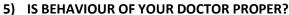


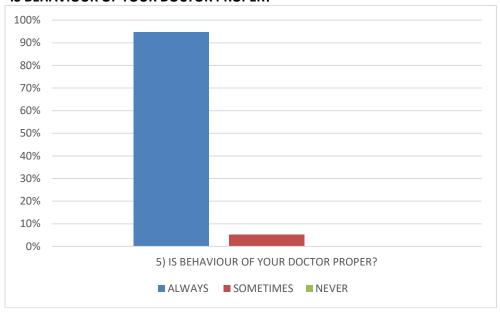
88.57% OF PATIENTS RESPONDED THAT ALL THE PROBLEMS WERE BEING TAKEN CARE OF IN THEIR NEXT VISIT, WHILE 10.95% RESPONDED SOMETIMES AND 0.5% RESPONDED NEVER.





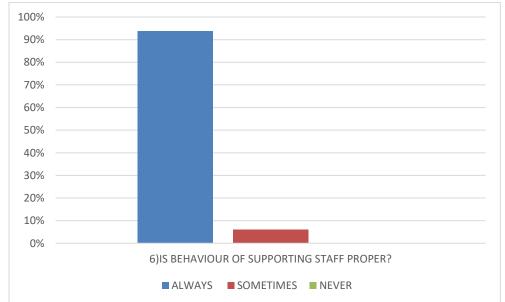






94.76 % OF PATIENTS RESPONDED THAT ALWAYS BEHAVIOUR OF DOCTOR IS PROPER AND 5.23% OF PATIENT RESPONDED SOMETIMES

#### 6) IS BEHAVIOUR OF SUPPORTING STAFF PROPER?



93.80 % OF PATIENTS RESPONDED THAT ALWAYS BEHAVIOUR OF SUPPORTING STAFF IS PROPER AND 6.19% OF PATIENTS RESPONDED THAT SOMETIMES BEHAVIOUR OF SUPPORTING STAFF IS PROPER.

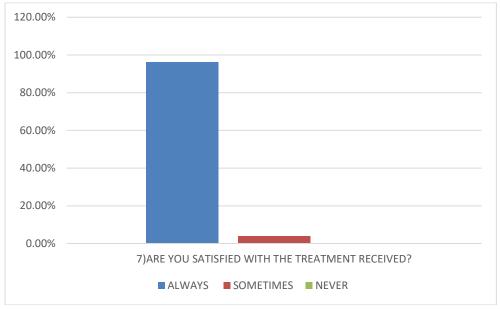


Dr. Girish Parmar Dr. Shikha Kanodia Dr. Sima Odedra IQAC Chairperson IQAC Director IQAC Co-ordinator





#### 7) ARE YOU SATISFIED WITH THE TREATMENT RECEIVED?



96.19% PATIENTS WERE ALWAYS SATISFIED, WHILE 3.80% WERE SOMETIMES.







#### REPORT OF FEEDBACK TAKEN FROM PATIENTS

Patients are an integral part of the institute. Their ultimate satisfaction from the diagnosis and treatment received is the main goal of GDCHA. For this purpose, their feedback is valuable. A questionnaire was prepared comprising of 7 questions. It is in two languages i.e., English and Gujarati which is local language for their easy understanding.

The demographic data which includes the name of patient, case number, address, phone number and Email Id is also to be filled in the form for future communication and easy tracing.

The questions focus on their timely treatment on the appointment day, their waiting period, the explanation of treatment to them by treating doctors, problem-solving in the next appointment, the behaviour of treating doctor and supporting staff along with over all satisfaction from the treatment.

The responses ranged in three options i.e., always, sometimes and never. Patients had to select one option from the three for every question.

This feedback was taken in all the clinical departments of the institute with total of 210 responses.

94% of patients responded that procedure was done on appointed day itself. 93% reported that they were never made to wait for long time period. 100 % of patients responded that all the procedures are always explained prior to treatment done. 100% of patients were satisfied with the behavior of doctors and supporting staff. 95% of patients were always satisfied with the treatment provided.

Filled forms are uploaded for reference.

#### ACTION TAKEN

Analysing the patient feedback forms it was noticed that in post graduate section of Conservative Dentistry and Endodontics Department patient had to wait longer on the day of appointment. The root cause was appointment system in which post graduate students were managing their own appointments. This was acted upon and central appointment system was started wherein not only waiting time on the appointment day was reduced but overall efficiency of PG students was also improved.

IQAC Chairperson

IQAC

IQAC Co-Ordinator

0

Dr. Girish Parmar 1QAC Chairperson

Dr. Shikha Kauodia IQAC Director

Dr. Sima Odedra IQAC Co ordinator

## **EMPLOYEE FEEDBACK**

### **EMPLOYEE FEEDBACK ANALYSIS**



## EMPLOYEE SATISFACTION FORM GOVERNMENT DENTAL COLLEGE & HOSPITAL, AHMEDABAD

કર્મચારી સંતુષ્ટિ ફોર્મ સરકારી ડેન્ટલ કોલેજ અને હોસ્પિટલ,અમદાવાદ

Please grade your response according to your level of satisfaction in answer box next to question

1.	Overall satisfactio	n with manage	ment of G.D.C. & H.,A'bad	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	આપ ગર્વમેન્ટ ડેન્ટલ	કોલેજ તથા હોસ્પિટ	લના મેનેજમેન્ટ થી કેટલા સંતુષ્ટ	છી ?
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
2.	Employee perform	nance evaluatio	ons are fair & objective?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	કર્મચારીની કામગીરીનુ	મુલ્યાકન વ્યાજર્બ	l અને વસ્તુલક્ષી છે?	
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
3.	Authority commu	nicates importa	ant Issue and changes?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	સત્તાધિકારી મહ્ત્વના ય	નુદાઓ તથા ફેરફર <u>ે</u>	l બાબતે જાણ કરે છે?	
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
4.	Strong spirit of tea	am work amon	g employees?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	સહ કર્મચારીઓમા સાર્	ી સંઘભાવના છે?		
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
5.	Employees receive	e praise & reco	gnition?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	કર્મચારીના કામની પ્રશ	ાંસા તથા કદર થા	પ છે ?	
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
6.	<b>Grievance redress</b>	al system is fai	r?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	
	ફરિયાદ નિવારણ વ્યવ	.સ્થા વ્યાજબી છે	?	
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક ૩	
7.	Compensation & o	other benefits a	re adequate?	
	Very satisfied 1	Neutral 2	Dissatisfied 3	

	વળતર તથા બીજા લાભો	પુરતા છે ?			
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
8.	Salary is fair for resp	onsibilities as	signed?		
	Very satisfied 1	Neutral 2	Dissatisfied	3	
	આવક જવાબદારીઓ પ્રમ	ાણે પુરતી છે?			
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
9.	Work load is reasona	able?			
	Very satisfied 1	Neutral 2	Dissatisfied	1 3	
	કાર્યભાર યોગ્ય છે?				
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
10.	Co-workers are co-op	perative?			
	Very satisfied 1	Neutral 2	Dissatisfied	3	
	સહકર્મચારીઓ યોગ્ય સહ	કાર આપે છે ?			
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
11.	Your supervisor is a g	good leader?			
	Very satisfied 1	Neutral 2	Dissatisfied	3	
	તમારા નિરીક્ષણ અધિકારી	l સારુ નેતૃત્વ કર <u>ે</u>	છે?		
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
12.	Duty schedule is fair				
	Very satisfied 1		Dissatisfied	d 3	
	ફરજનો સમયગાળો યોગ્ય	. છે ?			
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
13.	Good health benefits	-			
	•	Neutral 2		1 3	
	સ્વાસ્થ્ય સંબંધિત લાભો ગ	ાપવામા આવે છે	?		
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
14.	Physical work enviro	_			
	Very satisfied 1	Neutral 2	Dissatisfied	1 3	
	કાર્ચસ્થળનુ વાતાવરણ સા	.રૂ છે?			
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	
15.	<b>Equal opportunities</b>	-	_		
	Very satisfied 1	Neutral 2		d 3	
	તાલીમ અને વિકાસની સ	માન તકો આપવ	ામા આવે છે ?		
	ખૂબ સંતોષકારક ૧	સામાન્ય ર	અસંતોષકારક	3	

16.	Induction training	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	પ્રાથમીક તાલીમ	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
17.	Overall how satisfied are you with your position at institute?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	સંસ્થામાં તમારા હોદાથી એકંદરે તમે કેટલા સંતુષ્ટ છો ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
18.	How satisfied are you with your involvement in decisions that	
	affect your work?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કાર્ય સંબંધિત નિર્ણયોમાં તમારા સંકલનથી તમે કેટલા સંતુષ્ટ છો ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
19.	How satisfied are you with the tools & resources to do your job?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કાર્ય સંબંધિત આપવામં આવતી સાધન ? સામગ્રીથી તમે કેટલા સંતુષ્ટ છો-	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
20.	Your job makes good use of your skills and abilities?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	તમારા કામમાં તમારી આવડત અને કાર્યક્ષમતાનો સારો ઉપયોગ થાય છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
21.	Considering everything how satisfied are you with your job?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	બધી બાબતો ધ્યાનમાં લેતા એકંદરે તમે તમારા કામથી કેટલા સંતુષ્ટ છો ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
	_	
	Any Suggestions/ સ્ <b>ય</b> નો-:	
EMPLO	YEE DETAILS/ કર્મચારીની માહિતી :	
	NAME/ નામ :	DATE/ તારીખ :
	DESIGNATION/ હોદ્દો :	SIGNATURE/ સફી :
	DEPARTMENT/ વિભાગ:	

## SAMPLE OF FILLED FORM



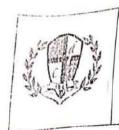
#### EMPLOYEE SATISFACTION FORM GOVERNMENT DENTAL COLLEGE & HOSPITAL, AHMEDABAD કર્મચારી સંતુષ્ટિ ફ્રોર્મ

સરકારી ડેન્ટલ કોલેજ અને ફોસ્પિટલ,અમદાવાદ

Please p	rade your response according to your level of satisfaction in answer bo	x next to questio
	Overall satisfaction with management of G.D.C. & H., A'bad	4
	Venusatisfied 1 Neutral 2 Dissatisfied 3	1
	very satisfied ! આપ ગર્વમેન્ટ ડેન્ટલ કોલેજ તથા ફોસ્પિટલના મેનેજમેન્ટ થી કેટલા સંતુષ્ટ છો	?
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
	Employee performance evaluations are fair & objective ?	
2.	Very satisfied 1 Neutral 2 Dissatisfied 3	1
	કર્મચારીની કામગીરીનું મુલ્યાકન વ્યાજબી અને વસ્તુલક્ષી છે?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૧ અસંતોષકારક ૩	
_	Authority communicates important Issue and changes ?	
3.	Very satisfied 1 Neutral 2 Dissatisfied 3	1_ ]
	સત્તાધિકારી મહ્ત્વના મુદાઓ તથા ફેરફરો બાબતે જાણ કરે છે?	
	મૂબ સંતીષકારક ૧ સામાન્ય ૨ અસંતીષકારક ૩	
	Strong spirit of team work among employees?	• • •
4.	Very satisfied 1 Neutral 2 Dissatisfied 3	1
	સફ કર્મચારીઓમાં સારી સંધભાવના છે?	
	Company of the Compan	
	of the transfer of the transfe	
5.	Employees receive praise & recognition?  Very satisfied 1 Neutral 2 Dissatisfied 3	1
	Very satisfied 1 Neutral 2 Dissatisfied 3 કર્મચારીના કામની પ્રશંસા તથા કદર થાય છે ?	
	Not that askes	
6.	Grievance redressal system is fair?  Very satisfied 1 Neutral 2 Dissatisfied 3	1
	Very satisfied 1 Neutral 2 Dissatisfied 3 કરિયાદ નિવારણ વ્યવસ્થા વ્યાજળી છે ?	-
40		
	ofor the street	
7.	Compensation & other benefits are adequate?  Very satisfied 1 Neutral 2 Dissatisfied 3	1-
	70.70	
	વળતર તથા બીજા લાભો પુરતા છે ?	
	ખબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	

8.	Salary is fair for responsibilities assigned?	1
-	Very satisfied 1 Neutral 2 Dissatisfied 3	
	આવક જવાબદારીઓ પ્રમાણે પુરતી છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
9.	Work load is reasonable?	1
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કાર્યભાર યોગ્ય છે?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
10	). Co-workers are co-operative?	1
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	સહ્કર્મચારીઓ ચોગ્ય સહકાર આપે છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
1	1. Your supervisor is a good leader?	1
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	તમારા નિરીક્ષણ અધિકારી સારુ નેતૃત્વ કરે છે?	10
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
1	2. Duty schedule is fair?  Neutral 2 Dissatisfied 3	1
	Very satisfied 1	
	ક્રુરજનો સમયગાળો યોગ્ય છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
9	13. Good health benefits are provided?  Very satisfied 1 Neutral 2 Dissatisfied 3	1
	સ્વાસ્થ્ય સંબંધિત લાભો આપવામાં આવે છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૧ અસંતોષકારક ૩	
	14. Physical work environment is good?  Very satisfied 1 Neutral 2 Dissatisfied 3	1
	very satisfied 1	
	કાર્યસ્થળનુ વાતાવરણ સારુ છે? ખબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસતાષકારક ૩ 15. Equal opportunities are provided for training and development	?
	Very satisfied 1 Neutral 2 Dissatisfied 3	1
to and	તાલીમ અને વિકાસની સમાન તકો આપવામાં આવે છે ?	
	Not 11111-11111 1	
	16. Induction training  Very satisfied 1 Neutral 2 Dissatisfied 3	1
	very satisfied 1	
	પ્રાથમીક તાલીમ પ્રાથમીક તાલીમ પ્રાથમીક તાલીમ	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસતીષકારક ૩	

17. Overall how satisfied are you with your position at institute?	v *
Very satisfied 1 Neutral 2 Dissatisfied 3	1
Substitute State Control of the State Stat	
સંસ્થામાં તમારા ફોદાથી એકંદરે તમે કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૧ અસંતોષકારક ૩	4,
18. How satisfied are you with your involvement in decisions that	
affect your work?	1
Very satisfied 1 Neutral 2 Dissatisfied 3	
કાર્ચ સંબંધિત નિર્ણયોમાં તમારા સંકંલનથી તમે કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ર ઃ અસંતોષકારક ૩	
19. How satisfied are you with the tools & resources to do your job?  Very satisfied 1 Neutral 2 Dissatisfied 3	1
કાર્ચ સંબંધિત આપવામં આવતી સાધન ? સામગ્રીથી તમે કેટલા સંતુષ્ટ છો-	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
and abilities?	
Very satisfied 1 Neutral 2 Dissatisfied 3	1
તમારા કામમાં તમારી આવડત અને કાર્યક્ષમતાનો સારો ઉપયોગ થાય છે ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
21. Considering everything how satisfied are you with your job?	
Neutral 2 Dissatisfied 5	1
પદાપુ કરાકારાલ 1 મહાના મારા કામથી કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
ખૂબ સતાવકારક દેવા	
Any Suggestions/ स्थली -:	
MPLOYEE DETAILS/ કર્મચારીની માહિતી :	DATE/ તારીખ: 4 8 2021
and Blownto T. Navii	DATE/ AIRIN: AIRI
NAME/ out: Dr. Bhayata J. Day!	CICHATURE/NO.
DESIGNATION/ 剧剧: Tu ter.	SIGNATURE THE
DEPARTMENT/ Quisi: Prosthetic dentisty.	SIGNATURE/ HAT:



કર્મચારી સંતુષ્ટિ ફોર્મ

સરકારી ડેન્ટલ કોલેજ અને ફોસ્પિટલ,અમદાવાદ

## Please grade your response according to your level of satisfaction in answer box next to question

1. Overall satisfaction with management of G.D.C. & H., A'bad	
Very satisfied 1 Neutral 2 Dissatisfied 3	1
આપ ગર્વમેન્ટ કેન્ટલ કોલેજ તથા ફોસ્પિટલના મેનેજમેન્ટ થી કેટલા સંતુષ્ટ છે	٠
માળ સંતોષ્ઠકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
2. Employee performance evaluations are fair & objective ?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
કર્મચારીની કામગીરીનુ મુલ્યાકન વ્યાજબી અને વસ્તુલક્ષી છે?	
ગળ મંત્રો પ્રકારક ૧ સામાન્ય ૨ અસંતો પ્રકારક 3	
2 Authority communicates important Issue and changes ?	
Very satisfied 1 Neutral 2 Dissatisfied 5	1 1 1
યુનામિકારી મુકત્વના મુદાઓ તથા ફેરફરો બાબતે જાણ <sup>ાકર છ</sup> ?	
પાલ મંત્રી પ્રકારક ૧ સામાન્ય ૨ અસંતો પ્રકારક ૩	
Strong spirit of team work among employees?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
માર જાદુગાનીઓમાં સારી સંઘભાવના છે?	
ા રો મહારક ૧ સામાન્ય ૨ અસતી પકારક ૩	LJ
5 Employees receive praise & recognition?	
Neutral 2 Dissection	
ાના કાંગની પશુંસા તથા કદર થાય છે !	
ાં માં મારા કુ વામાન્ય કુ અસતાત્વાલ ક	L
Colounne redressal system is fair:	
Variatisfied 1 Neutral 2	L
ે વાગા હાવસા હાજિલા છે!	
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very satisfied will yell 9 ?	
વળતર તથા બાજા ભારત 3	
ખબ સંતોષકારક ૧ સામાન્ય દ	

8. Salary is fair for responsibilities assigned?  Neutral 2  Very satisfied 1  પery satisfied 1  આવક જવાબદારીઓ પ્રમાણે પુરતી છે? અસંતો પ્રકારક ૧ સામાન્ય ર	4
work load is reasonable? Dissatisfied 5	
Very satisfied છે? કાર્યભાર યોગ્ય છે? અસંતો ષકારક 3	
ખૂબ સંતોષકારક ૧ સામાન 10. Co-workers are co-operative? Very satisfied 1 Neutral 2 Dissatisfied 3	
સહકર્મચારીઓ યોગ્ય સફકાર આવે ર અસંતો ષકારક 3	
11. Your supervisor is a good leader.  Neutral 2 Dissatisfied 3	
તમારા નિરીક્ષણ અધિકારી સારુ નેતૃત્વ કરે છે? ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
12. Duty schedule is fair?  Very satisfied 1 Neutral 2 Dissatisfied 3	
ફરજનો સમયગાળો યોગ્ય છે ? ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
13. Good health benefits are provided?	
Very satisfied 1 Neutral 2 Dissatisfied 3 સ્વાસ્થ્ય સંબંધિત લાભો આપવામા આવે છે ?	1
ખૂબ સંતોષકારક ૧ સામાન્ય ૧ અસંતોષકારક ૩ 14. Physical work environment is good? Very satisfied 1 Neutral 2 Dissatisfied 3 કાર્યસ્થળનુ વાર્તાવરણ સાર હેટ	
and at Jerra	4
of સતાધકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩  15. Equal opportunities are provided for training and development?	
Very satisfied 1 Neutral 3	
ખૂબ संतीपकारक व	
અસંતોષકારક 3	

17. Overall how satisfied	
17. Overall how satisfied are you with your position at institute?  Very satisfied 1 Neutral 2 Dissatisfied as institute?	
લસ્થામાં તમારા હીદાથી એકંદરે તરે કેન્યું કે કેન્યું કેન્યુ	
ખૂબ સંતોષકારક ૧ સામાન્ય ૧ મત્ર છો ૧	L(,1
18. How satisfied are your set અસંતોષકારક 3	
affect your work?	
very satisfied 1 Noutral a	
કાર્ય સંબંધિત નિર્ણયોમાં તમારા સંકલનથી તમે કેટલા સંતુષ્ટ છો ? ખૂબ સંતોષકારક ૧ સામા સ્ટાર્સ	
19. How satisfied are you with the	L
19. How satisfied are you with the tools & resources to do your job? Very satisfied 1 Neutral 2 Disserts of the your job?	
કાર્ય સંબંધિત આપવામાં આવા 0	1
કાર્ચસંબંધિત આપવામં આવતી સાધન ? સામગીથી તમે કેટલા સંતુષ્ટ છો- ખૂબ સંતોષકારક ૧ સામાન્ય ૧ અગું મેરા	
20. Your job makes good use of your skills and abilities?  Very satisfied 1 Neutral 2 Discretiated 2	
Very satisfied 1 Neutral 2 Dissatisfied 3	1
તમારા કામમાં તમારી આવડત અને કાર્યક્ષમતાનો સારો ઉપયોગ થાય છે ?	
The minds of the state of the s	
21. Considering everything how satisfied are you with your job?  Very satisfied 1 Neutral 2 Dissatisfied 3	
Neutral 2 Dissatisfied 3	
બધી બાબતો ધ્યાનમાં લેતા એકંદરે તમે તમારા કામથી કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતીષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
Any Suggestions/ સૂચનો -:	
my subbestions of daily -:	
EMPLOYEE DETAILS/ કર્મચારીની માહિતી :	
NAME/ OILL: Dr. Greeta Miltern DESIGNATION/ BIR: Proferor	DATE/ authu: 23/7/19
DESIGNATION/ BLEL: Profesor	SIGNATURE/ सुद्धी :
DEPARTMENT/Quisi CONSTRUTE De Mit	Geets



## EMPLOYEE SATISFACTION FORM GOVERNMENT DENTAL COLLEGE & HOSPITAL, AHMEDABAD

કર્મચારી સંતુષ્ટિ ક્રોર્મ સરકારી ડેન્ટલ ક્રોલેજ અને ફ્રેસ્પિટલ,અમદાવાદ

	Overall satisfaction with management of G.D.C. & H.,A'bad  Very satisfied 1 Neutral 2 Dissatisfied 3	
	આપ ગર્વમેન્ટ ડેન્ટલ કોલેજ તથા હોસ્પિટલના મેનેજમેન્ટ થી કેટલા સંતુષ્ટ છો ?	
	ખબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
2.	Employee performance evaluations are fair & objective ?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કર્મચારીની કામગીરીનુ મુલ્યાકન વ્યાજબી અને વસ્તુલક્ષી છે?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
3.	. Authority communicates important Issue and changes ?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	સત્તાધિકારી મહ્ત્વના મુદાઓ તથા ફેરફરો બાબતે જાણ કરે છે?	
	ખૂબ સંતીષકારક ૧ સામાન્ય ૨ અસંતીષકારક ૩	
4.	. Strong spirit of team work among employees?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	સહ કર્મચારીઓમાં સારી સંઘભાવના છે?	
	ખૂબ સંતીષકારક ૧ સામાન્ય ૨ અસંતીષકારક ૩	
5.	. Employees receive praise & recognition?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કર્મચારીના કામની પ્રશંસા તથા કદર થાય છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
6.	. Grievance redressal system is fair?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	ફરિયાદ નિવારણ વ્યવસ્થા વ્યાજબી છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
7.	Compensation & other benefits are adequate?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	વળતર તથા બીજા લાભો પુરતા છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	

R	Salary is fair for responsibilities assigned?	
0.	Very satisfied 1 Neutral 2 Dissatisfied 3	
	આવક જવાબદારીઓ પ્રમાણે પુરતી છે ?	0
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	-2
	Work load is reasonable?	
9.	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કાર્યભાર ચોગ્ય છે?	
	A CONTRACTOR OF THE CONTRACTOR	
	de contracts	
10.	Co-workers are co-operative?  Very satisfied 1 Neutral 2 Dissatisfied 3	
	Very satisfied 1 Neutral 2 Dissatisfied 3 સદકર્મચારીઓ યોગ્ય સફકાર આપે છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
11	. Your supervisor is a good leader?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	તમારા નિરીક્ષણ અધિકારી સારુ નેતૃત્વ કરે છે?	7
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
12	. Duty schedule is fair?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	ફરજનો સમયગાળો યોગ્ય છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
13	. Good health benefits are provided?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	સ્વાસ્થ્ય સંબંધિત લાભો આપવામા આવે છે ?	1
	ખૂબ સંતીષકારક ૧ સામાન્ય ૨ અસંતીષકારક ૩	
14	J. Physical work environment is good?	
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	કાર્યસ્થળનુ વાતાવરણ સારુ છે?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
15	<ol> <li>Equal opportunities are provided for training and development</li> </ol>	?
	Very satisfied 1 Neutral 2 Dissatisfied 3	
	તાલીમ અને વિશસની સમાન તકો આપવામા આવે છે ?	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
16	5. Induction training	
1.	Very satisfied 1 Neutral 2 Dissatisfied 3	
	પ્રાથમીક તાલીમ	
	ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
	जूज सतावज्ञास्त । सामाज्य र असावज्ञान ज	

17. Overall how satisfied are you with your position at institute?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
સંસ્થામાં તમારા ફોદાથી એકંદરે તમે કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
18. How satisfied are you with your involvement in decisions that	
affect your work?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
કાર્ચ સંબંધિત નિર્ણયોમાં તમારા સંકલનથી તમે કેટલા સંતુષ્ટ છો ?	1
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
19. How satisfied are you with the tools & resources to do your job?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
કાર્ચ સંબંધિત આપવામં આવતી સાધન ? સામગ્રીથી તમે કેટલા સંતુષ્ટ છો-	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩ –	)
20. Your job makes good use of your skills and abilities?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
તમારા કામમાં તમારી આવડત અને કાર્યક્ષમતાનો સારો ઉપયોગ થાય છે ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	
21. Considering everything how satisfied are you with your job?	
Very satisfied 1 Neutral 2 Dissatisfied 3	
બધી બાબતો ધ્યાનમાં લેતા એકંદરે તમે તમારા કામથી કેટલા સંતુષ્ટ છો ?	
ખૂબ સંતોષકારક ૧ સામાન્ય ૨ અસંતોષકારક ૩	1
	2
Any Suggestions/ સચનો -: ા	1)
Any Suggestions/ સ્થનો : 1	ore ses on out.
MPLOYEE DETAILS/ કર્મચારીની માહિતી :	
The second secon	1
NAME/ OLH: CIST PLOS 201  DESIGNATION/ DESIG	DATE/ તારીખ: 4 6 21
and the survey	
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DEPARTMENT/ Quint DAN 10001 18100101	P.H. Valere
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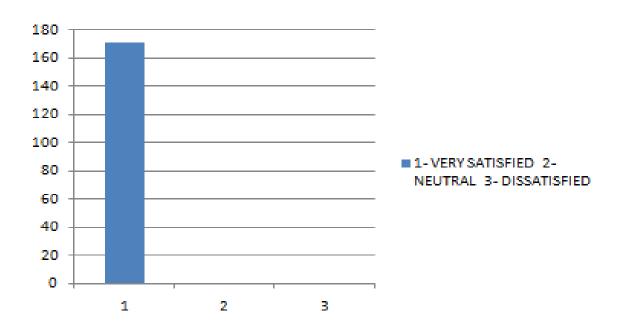
#### **EMPLOYEE FEEDBACK FORM ANALYSIS**

A questionnaire was prepared and survey was conducted amongst employees on various parameters of GDCH, Ahmedabad for the year 2020-2021.

It consisted of 21 questions which were based primarily on management aspects, working environment, work distribution, etc. The response of this feedback consisted of 3 options and employees were asked to select any one among them . 171 responses were analyzed in order to take corrective actions in relation to institutional vision and goals.

The elaborative questionnaire along with its evaluation is given below

#### 1 OVERALL SATISFACITION WITH MANAGEMENT OF G.D.C.H & H, A'BAD?



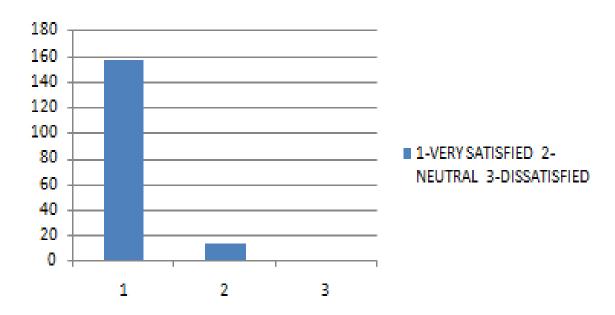
THE GIVEN CHART SHOWS THAT 100% OF THE PARTICIPANTS WERE VERY SATISFIED WITH THE MANAGEMENT AT GDCH, AHMEDABAD.





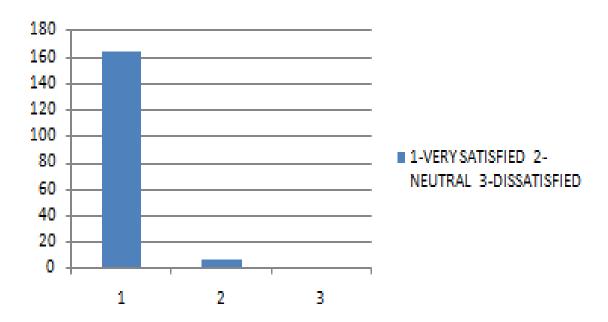


#### 2) EMPLOYEE PERFORMANCE EVALUATIONS ARE FAIR AND OBJECTIVE?



THE GIVEN CHART SHOWS THAT 92.4% OF THE PARTICIPANTS WERE VERY SATISFIED WHILE 7.6% SHOWED NEUTRAL RESPONSE WITH THE MANAGEMENT AT GDCH, AHMEDABAD

#### 3) AUTHORITY COMMUNICATES IMPORTANT ISSUE AND CHANGES?



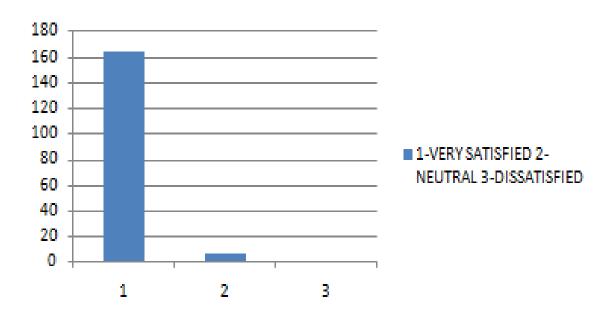
REGARDING THE COMMUNICATION ASPECT BY AUTHORITY ON IMPORTANT ISSUES 97.5 % EMPLOYEES WERE VERY SATISFIED, 3.5 % SHOWED NEUTRAL RESPONSE





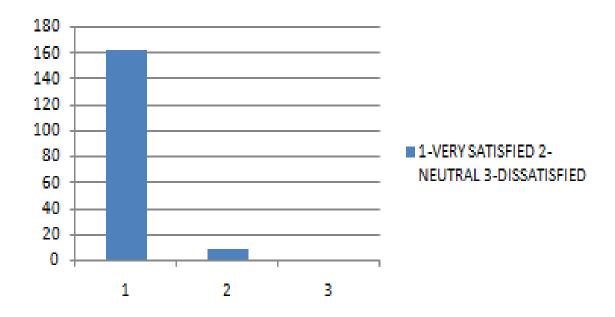


#### 4) STRONG SPIRIT OF TEAM WORK AMONG EMPLOYEES?



REGARDING THE ASPECT OF TEAM WORK AMONG EMPLOYEES,97.5% OF THEM WERE VERY SATISFIED,3.5% OF THEM SHOWED NEUTRAL RESPONSE.

#### 5) EMPLOYEES RECEIVE PRAISE & RECOGNITION?



THE GRAPH SHOWS THAT 95.3 % EMPLOYEES WERE VERY SATISFIED AND 4.6% EMPLOYEES SHOWED NEUTRAL RESPONSE.



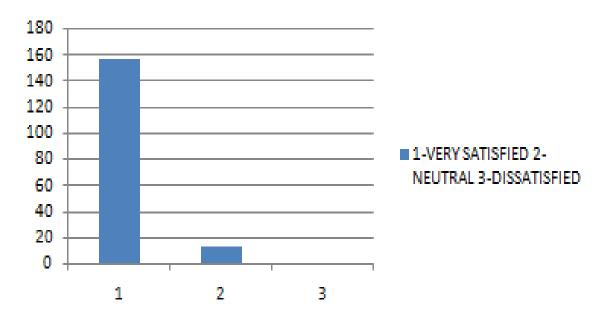
Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





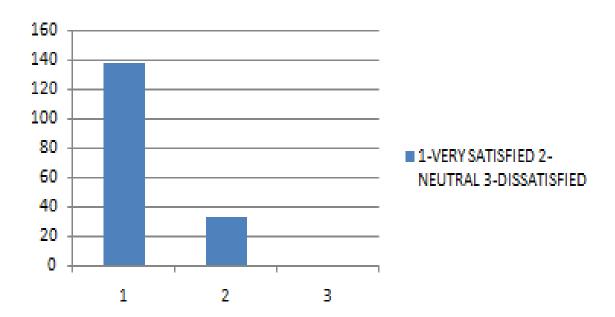


#### 6) GRIEVANCE REDRESSAL SYSTEM IS FAIR?



REGARDING THE FAIR ADDRESS OF THE GRIEVANCE, 91.8% WERE VEY SATISFIED ,8.2 % SHOWED NEUTRAL RESPONSE

#### 7) COMPENSATION & OTHER BENEFITS ARE ADEQUATE?



EGARDING THE ADEQUACY OF BENEFITS,84.2 % WERE VERY SATISFIED WHILE 15.85% SHOWED NEUTRAL RESPONSE.

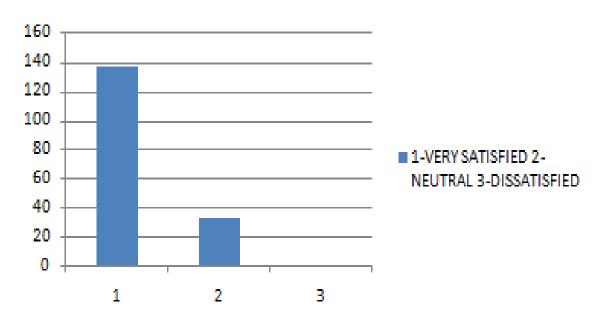


Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



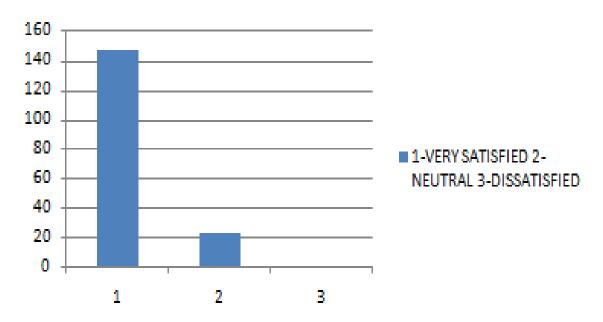


#### 8) SALARY IS FAIR FOR RESPONSIBILITES ASSIGNED?



THE ABOVE GRAPH SHOWED THAT 80.8% OF EMPLOYEES WERE VERY SATISFIED WITH THEIR SALARY FOR ASSIGNED WORK, WHILE 19.2 % SHOWED NEUTRAL RESPONSE

#### 9) WORK LOAD IS REASONABLE?



THE ABOVE GRAPH SHOWS THAT 83% OF THEM WERE VERY SATISFIED WITH THE WORK LOAD,17% SHOWED NEUTRAL RESPONSE.

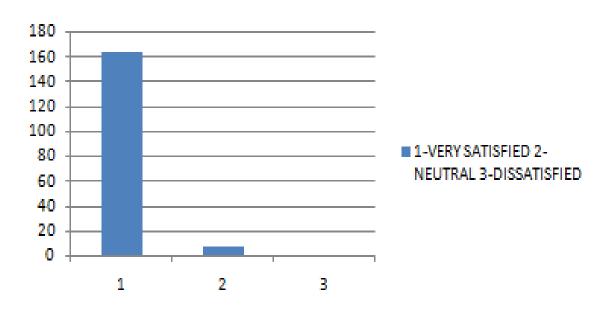


Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



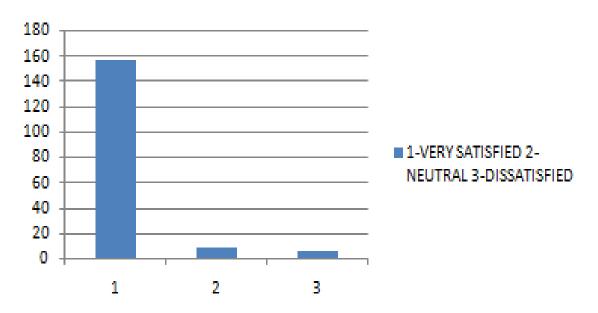


#### 10) CO - WORKERS ARE CO-OPERATIVE?



THE ABOVE GRAPH SHOWS THAT 95.9% WERE VERY SATISFIED WHILE 4.1 % SHOWED NEUTRAL RESPONSE.

#### 11) YOUR SUPERVISOR IS A GOOD LEADER?



THE ABOVE GRAPH SHOWS THAT 95.4% WERE VERY SATISFIED WITH THE LEADERSHIP OF THEIR SUPERVISOR,4.6% SHOWED NEUTRAL RESPONSE,2.9% SHOWED DISSATISFIED RESPONSE.

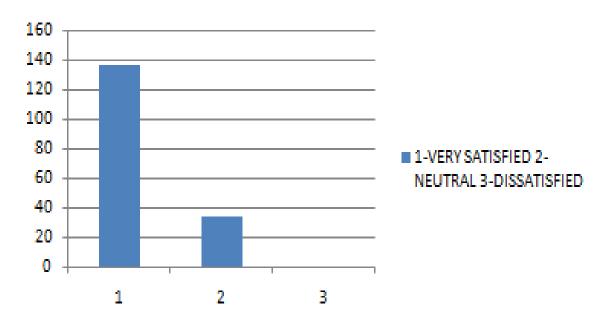


Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director

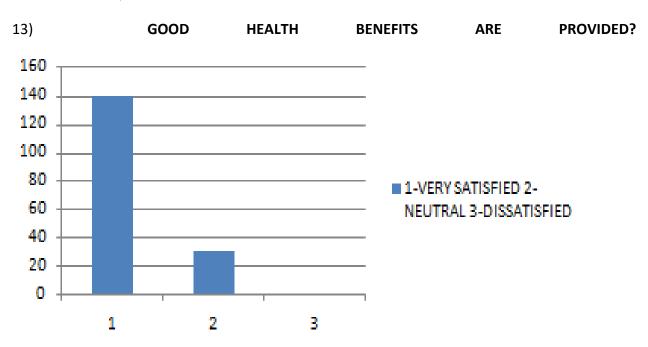




#### 12) DUTY SCHEDULE IS FAIR?



THE ABOVE GRAPH DEPICS THAT 80.2% WERE VERY SATISFIED REGARDING THE FAIRNESS OF DUTY SCHEDULE,19.8% SHOWED NEUTRAL REAPONSE



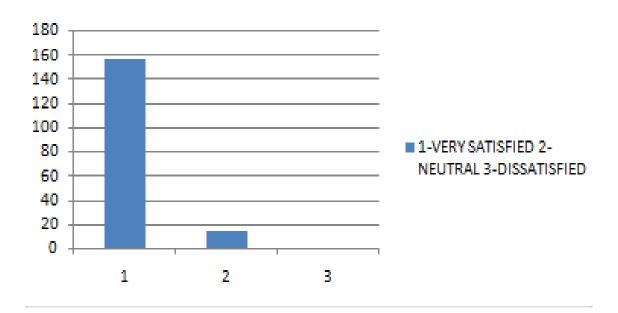
THE ABOVE GRAPH DEPICTS THAT 81.9% ARE VERY SATISFIED REGARDING HEALTH BENEFITS PROVIDED,18.1% SHOWED NEUTRAL RESPONSE.





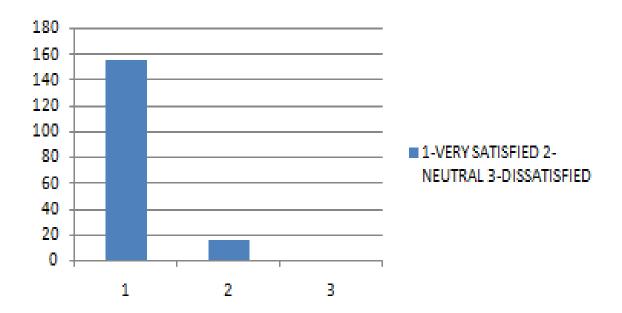


#### 14) PHYSICAL WORK ENVIRONMENT IS GOOD?



THE ABOVE GRAPH SHOWS THAT 91.9% ARE VERY SATISFIED WITH THE PHYSICAL WORK ENVIOREMENT,8.1% SHOWED NEUTRAL RESPONSE.

#### 15) EQUAL OPPORTUNITIES ARE PROVIDED FOR TRAINING AND DEVELOPMENT?



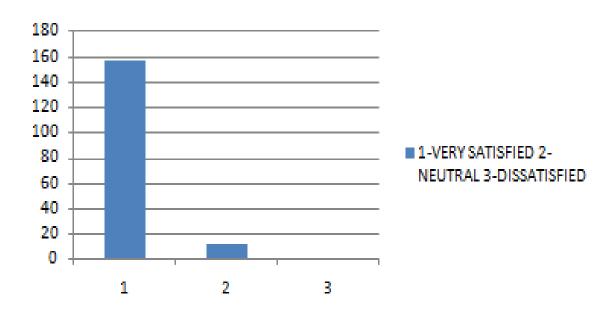
THE ABOVE GRAPH SHOWS THAT 91.3% WERE VERY SATISFIED WHILE 8.7% SHOWED NEUTRAL RESPONSE.





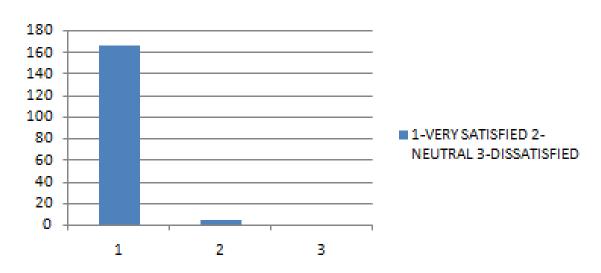


#### 16) INDUCTION TRAINING?



THE ABOVE GRAPH SHOWS THAT 93% WERE VERY SATISFIED,7% SHOWED NEUTRAL RESPONSE.

## 17) OVERALL HOW SATISFIED ARE YOU WITH YOUR POSITION AT INSTITUTE INDUTION TRAINING?



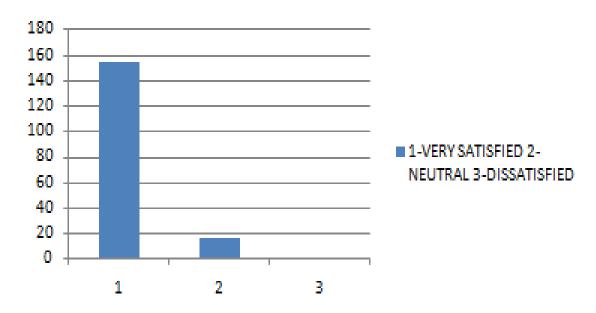
THE ABOVE GRAPH SHOWS THAT 98.3% SHOWED VERY SATISFIED RESPONSE, WHILE 1.7% SHOWED NEUTRAL RESPONSE.





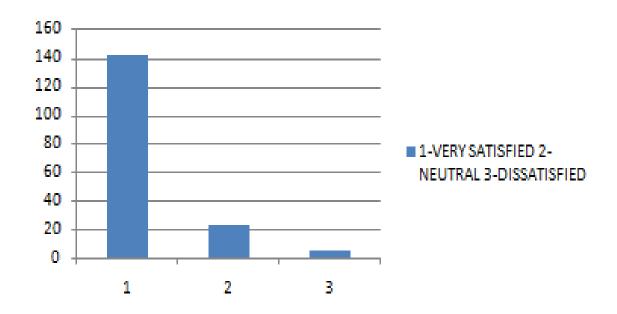


## 18) HOW SATISFIED ARE YOU WITH YOUR INVOLVEMENT IN DECISIONS THAT AFFECT YOUR WORK?



THE ABOVE GRAPH SHOWS THAT 90.7% WERE VERY SATISFIED WHILE 9.3% SHOWED NEUTRAL RESPONSE

#### 19) HOW SATISFIED ARE YOU WITH THE TOOLS & RESOURCES TO DO YOUR JOB?



THE ABOVE GRAPH SHOWS THAT 83.6% WERE VERY SATISFIED WHILE 13.4. % SHOWED NEUTRAL RESPONSE WHILE 3% WERE DISSATISFIED.

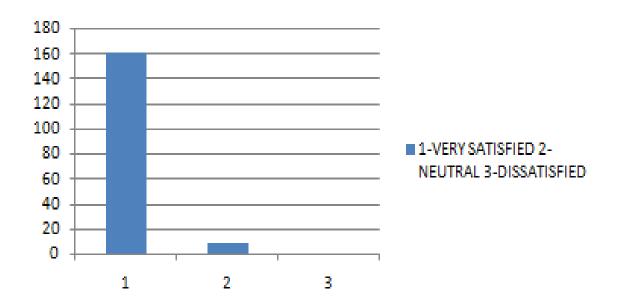


Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



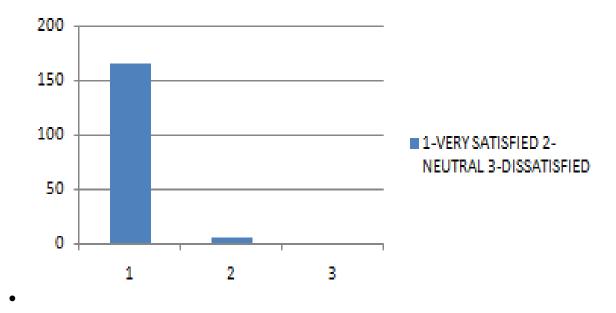


#### 20) YOUR JOB MAKES GOOD USE OF YOUR SKILLS AND ABILITES?



THE ABOVE GRAPH SHOWS THAT 94.8% WERE VERY SATISFIED WHILE 5.2% SHOWED NEUTRAL RESPONSE

#### 21) CONSIDERING EVERYTHING HOW SATISFIED ARE YOU WITH YOUR JOB?



THE ABOVE GRAPH SHOWS THAT 97.1% WERE VERY SATISFIED WHILE 2.9 % SHOWED NEUTRAL RESPONSE REGARDING THE SATISFACION WITH THEIR JOB.



Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director





#### REPORT ON EMPLOYEE SATISFACTION FORM ANALYSIS

GDCHA believes that employees are the most valuable asset of the institute. The purpose of this survey was to measure employee perception of the work environment, identify job satisfaction levels and identify areas of strength as well as opportunities for improvement. Aiming for the constant progress of the institute IQAC conducted employee satisfaction survey for the year 2021 and analysed it to identify the grey areas for the better upliftment of its employee. The survey also offered opportunities for respondents to provide their own ideas and comments.

Survey was designed in two languages for their better understanding – English and Gujarati. It consisted of 21 questions with 3 options each – very satisfied, neutral and dissatisfied. 171 employees participated in the survey. It was based on varied attributes including management, performance evaluation, communication, grievance redressal, work environment, opportunities provided, etc.

Questions were framed to assess their satisfaction with their salary, if they are receiving praise and recognition, compensations received by them and the received compensations were enough or not and if workload was reasonable or not.

Even questions related to their co-workers and leaders were framed to judge the working environment.

Greater than 90% employee showed very satisfactory response to various attributes. No major dissatisfied response was reported in any question. They are very satisfied with their fair duty schedule, physical work environment and opportunity provided for training and development.

#### ACTION TAKEN

In one of the form filled by data operator it was suggested to make entry of the toilets favourable for wheel chair users. Issue was discussed in IQAC meeting and necessary action was taken by PIU. The door of washroom was made accessible for wheelchair users.

IOAC Chairperson

Director Dr. Shikha Kanodia IOAC Director TQAC Co-Ordinator

IQAC Co ordinator



Dr. Girish Parmar IQAC Chairperson

## **PARENTS FEEDBACK**

## PARENTS FEEDBACK ANALYSIS FEEDBACK FORM OF PARENTS OF UG AND PG STUDENTS

## FEEDBACK FORM FOR PARENTS OF UG AND PG STUDENTS

Purpose of feedback is to obtain the input from the parents on the quality of the education and services provided at Government Dental College & Hospital, Ahmedahad and to assess institutional performance and overall satisfaction related to academic and professional growth of your ward. Your response as an esteemed parent in this regard is valuable for your continuous improvement.

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9) Grade the	iry, classroom, li implementation ou rank the instit	of anti-ragging po	licy by the institute.				
Any other suggest	County V				·		

#### FILLED FEEDBACK FORM FOR PARENTS OF UG AND PG STUDENTS

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#### FEEDBACK FORM FOR PARENTS OF UG AND PG STUDENTS

Purpose of feedback is to obtain the input from the parents on the quality of the education and services provided at Government Dental College & Hospital, Ahmedabad and to assess institutional performance and overall satisfaction related to academic and professional growth of your ward. Your response as an esteemed parent in this regard is valuable for your continuous improvement.

mail id:	purconiglea	a, gmail. com			
cores				5	
lot good	2 Average	Good Good	4 Very good	Excellent	
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(Labor	ratory, classroom,	library, etc.)			
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10) How d	o you rank the ins	titute?	alos sos.	news adm	itted of

#### FEEDBACK FORM FOR PARENTS OF UG AND PG STUDENTS

Purpose of feedback is to obtain the input from the parents on the quality of the education and services provided at Government Dental College & Hospital, Ahmedabad and to assess institutional performance and overall satisfaction related to academic and professional growth of your ward. Your response as an esteemed parent in this regard is valuable for your continuous improvement.

Scores	12	3	4	5	
1 Not good	Average	Good §	Very good	Excelle	nt
2) Howsa		ion process h the academic activities provided by t		ar se	
4) How de	o you grade the fac	ilities provided in th	10446	f GDC?	
7 <b>》</b> Ease of	f approaching author	tivities at institute. orities in case of any es provided by the in			
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ny other sugg	estion: <u>Mis</u>	College	grandas	overell by date.	-dendop-

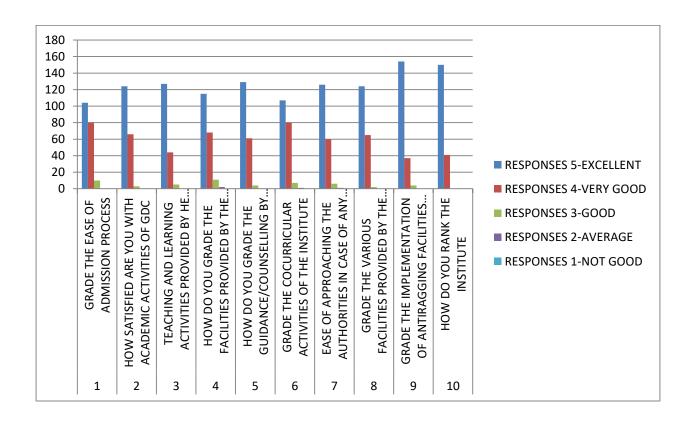






## ANALYSIS OF FEEDBACK RECEIVED FROM PARENTS OF UG AND PG STUDENTS

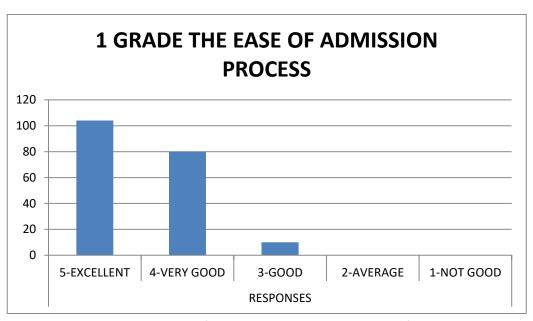
- A questionnaire was prepared to survey parents of undergraduate and postgraduate students on various parameters of GDCHA and the same was filled by the parents/guardians of the students in the June month of year 2021.
- It consisted of 10 questions which were based primarily on attributes of facilities provided, admission process, co-curricular activities, etc. The response of this feedback form consisted of five options and parents/guardians were asked to select any one option. In the given survey held in 2021, GDCHA collected 194 responses from parents of both Undergraduate and Post Graduate Students.
- The responses were analysed in order to take corrective actions in relation to institutional vision and goals.
- The elaborative questionnaire along with its evaluation is given below



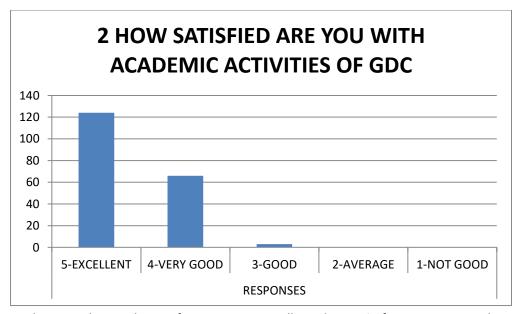








 As shown in the graph out of 194 responses collected,53.6% of parents reported ease of admission process to be excellent, 41.2% as very good, 5.1 % as good



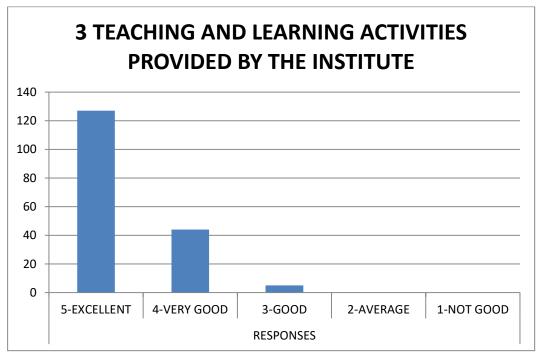
As shown in the graph out of 194 responses collected 63.9% of parents reported academic
activities to be excellent, 34 % as very good, 1 % as good



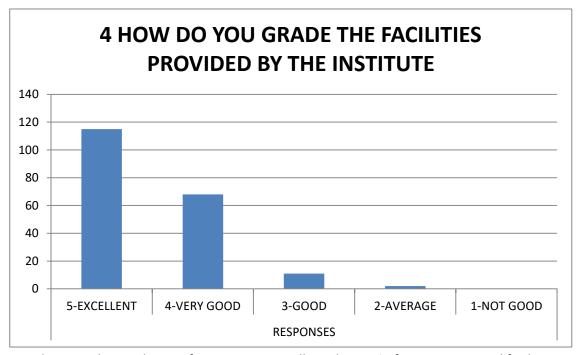
Dr. Girish Parmar Dr. Shikha Kanodia Dr. Sima Odedra IQAC Chairperson IQAC Director IQAC Co-ordinator







 As shown in the graph out of 194 responses collected, 65.4 % of parents reported teaching and learning activities to be excellent, 22.6 % as very good, 2.5 % as good



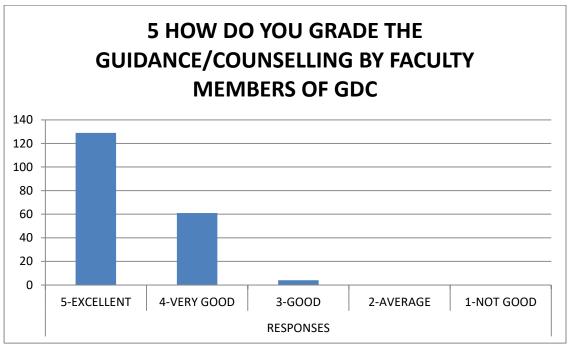
• As shown in the graph out of 194 responses collected,59.2 % of parents reported facilities provided to be excellent, 35 % as very good, 5.6 % as good,1.5 % reported as average



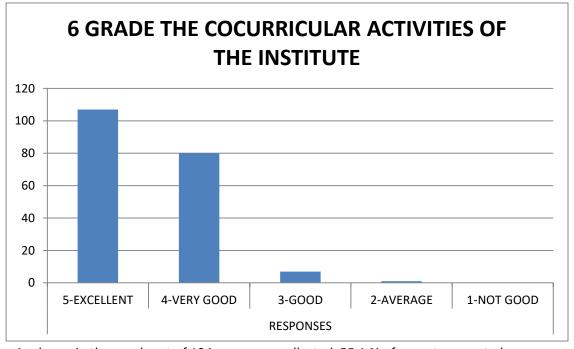








As shown in the graph out of 194 responses collected 66.4 % of parents reported excellent guidance by faculty members of gdc , 31.4 % as very good , 2 % as good

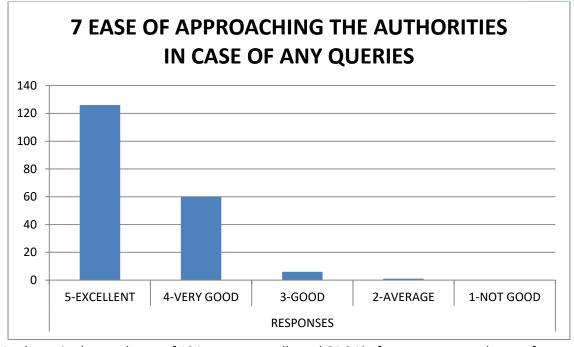


 $\circ$  As shown in the graph out of 194 responses collected 55.1 % of parents reported co curricular activities to be excellent, 41,2 % as very good , 3.6 % as good,0.1% as average

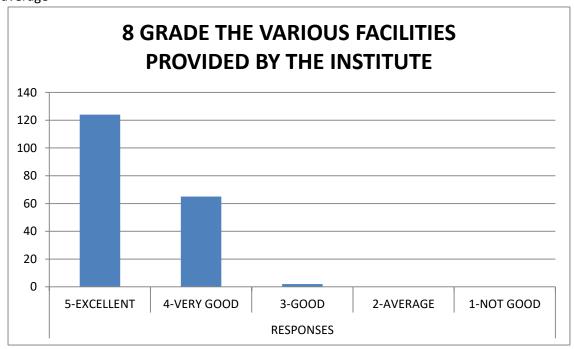








 As shown in the graph out of 194 responses collected 64.9 % of parents reported ease of approaching the authorities to be excellent, 30.9 % as very good, 3 % as good, 0.1% as average

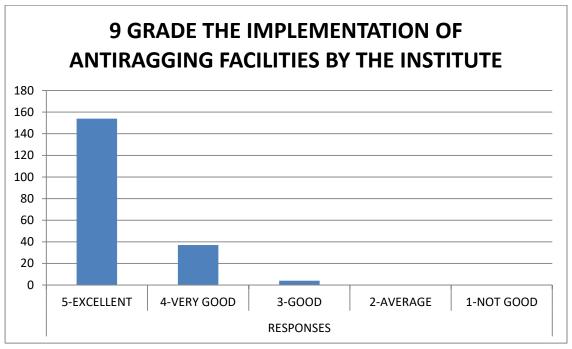


 As shown in the graph out of 194 responses collected, 64.9 % of parents reported facilities provided by the institute to be excellent, 33.5 % as very good, 1 % as good

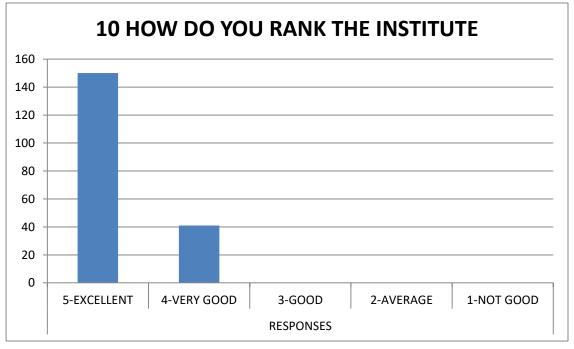








 As shown in the graph out of 194 responses ,79.3 % of parents reported facilities provided by the institute to be excellent, 19 % as very good , 2 % as good



 As shown in the graph out of 194 responses ,77.3% of parents ranked the institute to be excellent, 21.1 % as very good







## REPORT ON FEEDBACK RECEIVED FROM PARENTS OF UNDERGRADUATE AND POSTGRADUATE STUDENTS

GDCHA was established with the mission to provide guidance and encourage students to follow their dreams and help them to become successful professionals.

Parents have entrusted the future of their children into the hands of the institute and thus play an important role in the development and enhancement of the quality of the learning experience. Their feedback is of utmost importance for improving the over-all quality of the services provided by the institute

A questionnaire was prepared to survey parents of undergraduate and postgraduate students on various parameters of GDCHA.

It consisted of 10 questions which were based primarily on attributes of facilities provided, admission process, co-curricular activities, etc. The response of this feedback form consisted of five options and parents/guardians were asked to select any one option. Total 194 responses from parents of both Undergraduate and Post Graduate Students were obtained and analysed.

Most of the parents rated the ease of admission process, academic activities as excellent to very good. Also they were very satisfied with the facilities provided by institute like hostel, library. etc. Co-curricular activities were rated as excellent and ease of approachability was also ranked very high.

Regular parents-teacher meeting is held in the institute and their feedback is taken and action is taken accordingly.

The parents have rated the institute as excellent institute for their children and feel safe due to anti-ragging policy.

IQAC \

IQAC Director

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Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director

## **STUDENTS FEEDBACK**

#### STUDENTS FEEDBACK ANALYSIS

### FEEDBACK FORM FOR UG AND PG STUDENTS BLANK FORM

Perfor Your n Name Year o Email :	mance and cesponse as a of student:	ack is to obtain in at Government D overall satisfaction is tudent in this re	n reinted to academi gard is valuable for y	students on the quality ospital, Ahmedabad and cand professional growth your and institute's contin	of the education and to assess institutional of individual student. uous improvement.
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5. 6. 7. 8. 9.	How happy How do you Grade the Ease of app Grade the	ou grade the facil co-curricular acti proaching author	e student section of ities provided in the ivities at the institut rities in case of quer of anti-ragging poli	hostel? te ries	
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#### FILLED FEEDBACK FORM FOR UG AND PG STUDENTS

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	py are you with the rou grade the faciliti			[5]
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#### FEEDBACK FORM FOR UG AND PG STUDENTS

Purpose of feedback is to obtain the input from the students on the quality of the education and services provided at Government Dental College and Hospital, Ahmedabad and to assess institutional performance and overall satisfaction related to academic and professional growth of individual student. Your response as a student in this regard is valuable for your and institute's continuous improvement.

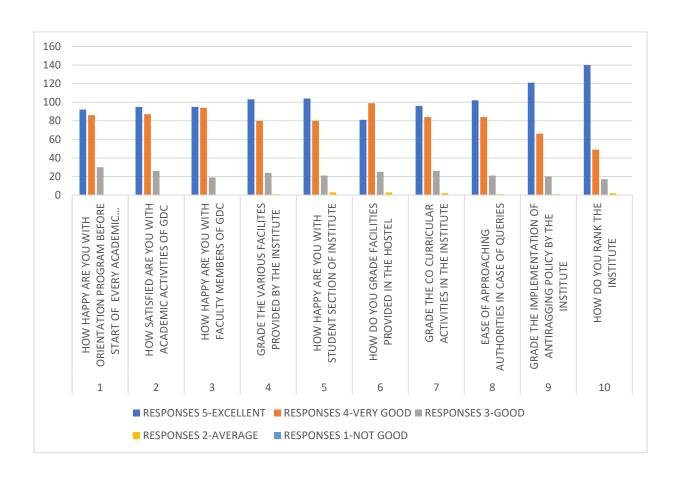
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	of approaching autho			3
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## REPORT ON FEEDBACK RECEIVED FROM UNDERGRADUATE AND POSTGRADUATE STUDENTS

- A questionnaire was prepared to survey students on various parameters of GDCH, Ahmedabad and same was filled by undergraduate and postgraduate students in the year 2020-2021.
- It consisted of 10 questions which were based primarily on attributes of facilities provided, admission process ,co-curricular activities etc. The response of this feedback form consisted of five options and students were asked to select any one option, In the given survey held in 2020-2021, GDCH, Ahmedabad collected 200 responses from Students.
- The responses were analyzed in order to take corrective actions in relation to institutional vision and goals.
- The elaborative questionnaire along with its evaluation is given below

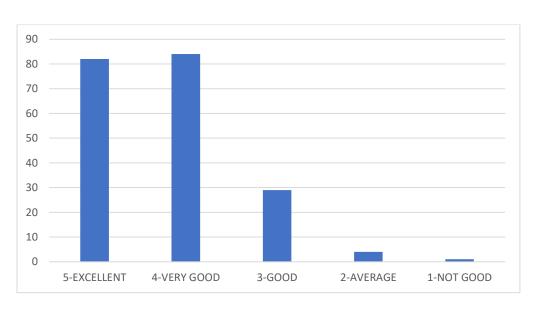






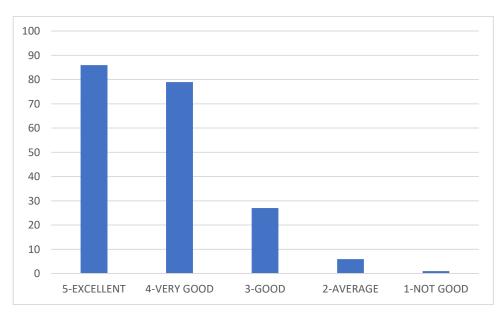


## 1) HOW HAPPY ARE YOU WITH ORIENTATION PROGRAM BEFORE START OF EVERY ACADEMIC SESSION?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED,  $41\,\%$  REPORTED AS EXCELLENT ,  $42\,\%$  AS VERY GOOD AND  $14.5\,\%$  AS GOOD, 2% AVERAGE, 0.5% NOT GOOD

#### 2) HOW SATISFIED ARE YOU WITH ACADEMIC ACTIVITIES OF GDC?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 43% REPORTED AS EXCELLENT 39.5% AS VERY GOOD AND 13.5 % AS GOOD,3 % AVERAGE,0.5% NOT GOOD

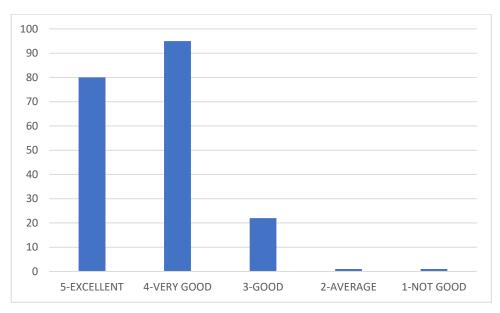


Dr. Girish Parmar IQAC Chairperson Dr. Shikha Kanodia IQAC Director



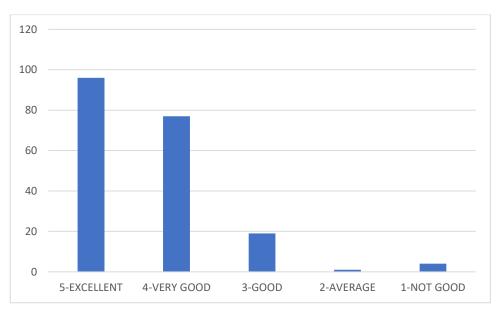


#### 3) HOW HAPPY ARE YOU WITH FACULTY MEMBERS OF GDC?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 40 % REPORTED AS EXCELLENT, 47.5% AS VERY GOOD AND 11 % AS GOOD, 0.5% AVERAGE, 0.5 % NOT GOOD

#### 4) GRADE THE VARIOUS FACILITES PROVIDED BY THE INSTITUTE



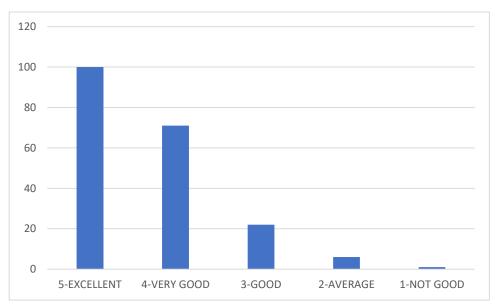
AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 48 % REPORTED AS EXCELLENT, 38.5 % AS VERY GOOD AND 9.5 % AS GOOD, 0.5 % AVERAGE, 2 % NOT GOOD





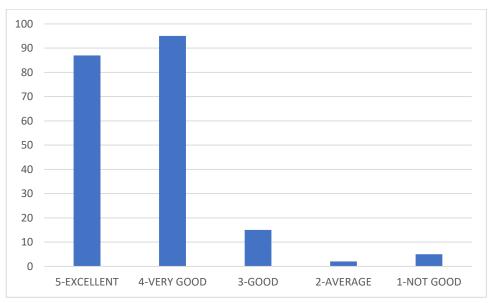


#### 5) HOW HAPPY ARE YOU WITH STUDENT SECTION OF INSTITUTE?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 50 % REPORTED AS EXCELLENT, 35.5% AS VERY GOOD AND 11 % AS GOOD 3 % AVERAGE, 0.5% NOT GOOD

#### 6) HOW DO YOU GRADE FACILITIES PROVIDED IN THE HOSTEL?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 43.5 % REPORTED AS EXCELLENT, 47.5 % AS VERY GOOD AND 7.5 % AS GOOD 1% AVERAGE, 2.5 % NOT GOOD

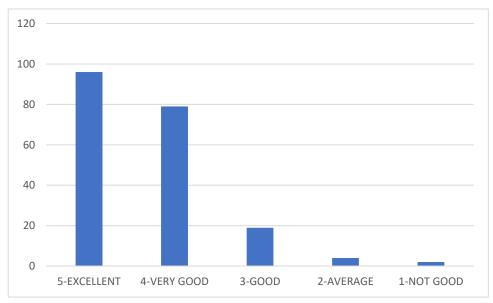


Dr. Girish Parmar Dr. Shikha Kanodia Dr. Sima Odedra IQAC Chairperson IQAC Director IQAC Co-ordinator



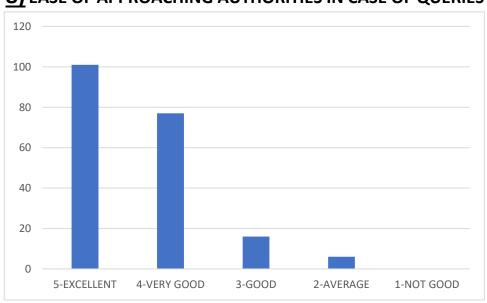


#### 7) GRADE THE CO CURRICULAR ACTIVITIES IN THE INSTITUTE



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 48 % REPORTEDAS EXCELLENT ,39.5 % AS VERY GOOD AND 9.5 % AS GOOD,2% AVERAGE,1% NOT GOOD

#### 8) EASE OF APPROACHING AUTHORITIES IN CASE OF QUERIES



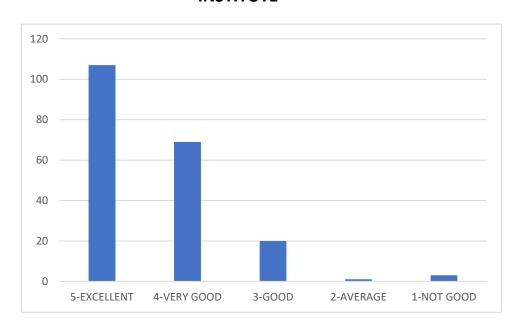
AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 50.5 % REPORTED AS EXCELLENT, 38.5 % AS VERY GOOD AND 8 % AS GOOD, 3% AVERAGE, 0% NOT GOOD





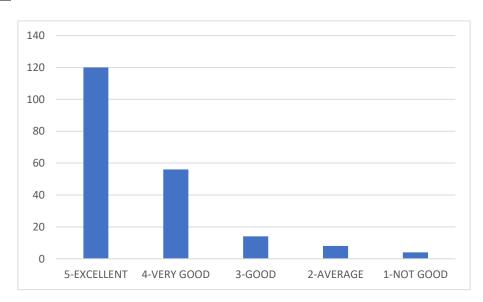


## 9) GRADE THE IMPLEMENTATION OF ANTIRAGGING POLICY BY THE INSTITUTE



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED, 53.5 % REPORTED AS EXCELLENT, 34.5 % AS VERY GOOD AND 10 % AS GOOD,0.5% AVERAGE,1.5% NOT GOOD

#### 10) HOW DO YOU RANK THE INSTITUTE?



AS SHOWN IN THE GRAPH OUT OF 200 RESPONSES COLLECTED,  $60\,\%$  REPORTED AS EXCELLENT ,  $28\,\%$  AS VERY GOOD AND  $7\,\%$  AS GOOD,  $4\,\%$  AVERAGE,  $2\,\%$  NOT GOOD







## REPORT OF FEEDBACK RECIEVED FROM UNDERGRADUATE AND POST GRADUATE STUDENTS

GDCHA has always been pioneer in innovative methods of teaching-learning. In constant efforts to improve quality of education, over-all growth and development of both under-graduate and post-graduate students, a questionnaire was prepared for the academic year 2020-2021. It comprised of 10 questions based on attributes of the institute like admission process, orientation program, academic activities, hostel facilities, co-curricular activities, efficiency of teaching staff, ease of approaching authorities and implementation of anti-ragging policy.

The response of this feedback consisted of 5 options ranging from excellent, very good, good, average and not good.

The responses were analysed and it was seen that students were very satisfied with the overall facilities of the institute. Students also reported that the implementation of anti-ragging law is excellent. The teaching faculties are excellent in their teaching learning techniques as well as non-teaching staff like student section and library are approachable and friendly. Co-curricular activities are excellent which helped in over all development of students. The academic facilities provided by the institute are at par and satisfactory, that also helps students for higher studies in the field of dentistry. The students ranked the institute as an excellent institute for studies.

#### Action taken

Based on the suggestion to provide a space for reading room in girls hostel, coordination was done with the hostel committee and reading room was assigned.

> IQAC Chairperson

IQAC

TQAC Co-Ordinator



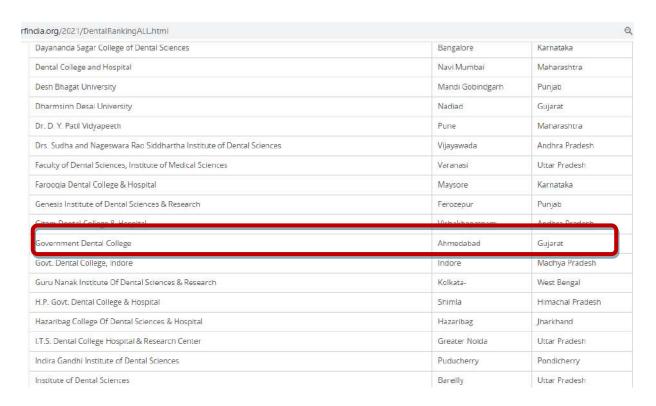
Dr. Girish Parmar 1QAC Chairperson

Dr. Shikha Kanodia IQAC Director

# SUPPORTING DOCUMENTS PERTAINING TO NIRF

## Supporting documents pertaining to NIRF (along with link to the HEI's ranking in NIRF portal)

#### 2020-2021



#### **Supporting Link For Participation**

https://www.nirfindia.org/2021/DentalRankingALL.html

#### 2021-2022



#### LINK FOR NIRF DOCUMENT

https://www.nirfindia.org/2022/DentalRanking.html

ISO CERTIFICATE / NBA CERTIFICATE OR QUALITY
CERTIFICATE FROM ANY RECOGNIZED STATE/NATIONAL /
INTERNATIONAL AGENCIES FOR THE ASSESSMENT PERIOD FOR
2020-21.

## Provide ISO certificate/ NBA certificate or quality certificate from any recognized state/ national / international agencies for assessment period for 2020-21

National Accreditation Board for Hospitals & Healthcare Providers, abbreviated as NABH, is a constituent board of Quality Council of India, set up to establish and operate accreditation programme for healthcare organizations. NABH certificate of Government Dental College and Hospital, Ahmedabad is valid till the year 2023

